



TurnKey CORRECTIONS



UNLOCK YOUR FACILITY'S POTENTIAL

SIMPLE SOLUTIONS
INCREASED REVENUE
SIMPLE CONTRACTS

TURNKEYCORRECTIONS.COM

TurnKey Corrections and **Kimble's Correctional Services** support jails in over 20 states with 18,000 inmates and growing. TKC is vertically integrated, meaning we own all aspects of our business from technology, to kiosk manufacturing, and fulfillment. The only true one-stop-shop for technology to supplies. TKC and Kimble's will work with your jail to customize the perfect solution for your facility. TKC is based in the St. Croix River Valley, outside St. Paul, MN with satellite warehouses spread throughout the U.S.

- **Founded:** TKC in 1995, Kimble's in 1997

- **Ownership:** 100% Family Owned

- **Headquarters:** River Falls, Wisconsin

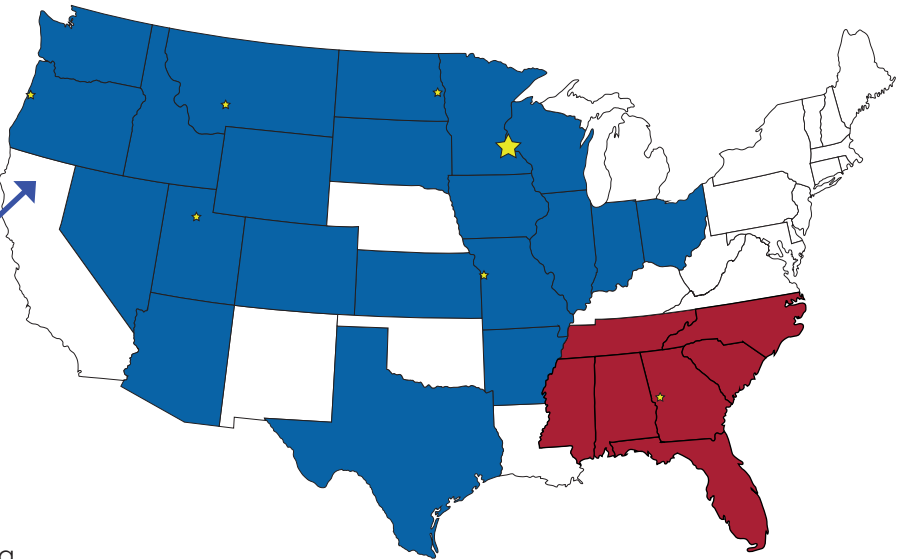
- **Satellite Warehouses:** Fargo, ND;
Gallatin, MT; Salt Lake City, UT;
Kansas City, MO; La Grange, GA

- **States Located In:**

- **Number of Employees:** 150+

- **Key Products:** Commissary, Video Visitation,
Inmate E-Mail, Text Messaging, PictureMail,
TKC Telecom, Paperless Kites and Messaging,
Music/MP3, Accounting Software, Lobby
Kiosks, Jail Supplies, Hand-held Devices

- **Support Practices:** A Direct Connection to
Your Regional Manager, On-Demand training
and Customer support.



PROVEN RESULTS AND SOLUTIONS

TurnKey Corrections gives your facility a custom solution that meets your philosophies and practices. TKC can provide your facility with solutions that impacts all facets of your jail operations. **Got a problem? We have a solution!**

MEET OUR TEAM



Melissa has worked with TurnKey Corrections for almost a decade! She is an incredible resource to our team and has been involved in a majority of our jail partnerships. If you don't know Melissa, you're really missing out!

Melissa can be contacted at:

MelissaB@TKC32M.com
715.318.9119

Jason is a former Jail Administrator from Missouri, with his ten plus years of experience in law enforcement and the jail world, he possesses firsthand knowledge of the need for quality services in your facility. Building relationships is the foundation of his approach to his professional and personal life, with a focus on being there for you and your staff as they carry out their daily duties.

Jason can be contacted at:

JasonL@TKC32M.com
715.629.9178



Rob brings over 10 years of experience working in jails to the team! Rob is based in Oregon and will be building relationships with our partners in the Pacific Northwest, Utah, and Nevada. Rob is excited to begin working with you today and help you meet the needs of your facility. As a former user and firm believer in our solutions, Rob is ready to help you start your journey with TurnKey Corrections.

Rob can be contacted at:

RobM@TKC32M.com
715.954.4087

MEET OUR TEAM



Lauren comes to us from the Midwest, with 10 years of experience in Law Enforcement Sales. Her bubbly personality and tenacious drive is one of a kind, she's a true gem! She will be covering the beautiful states of Colorado and Wyoming. We know you'll appreciate Lauren's attention to detail.

Lauren can be contacted at:

LaurenD@TKC32M.com
715.760.9770

Andy comes to the TurnKey Corrections team bringing 19 years of Corrections experience with the last 10 being a Jail Administrator, all for the Wayne County, IN Sheriff's Office. With years of Jail command experience, Andy understands each Sheriff, Jail Administrator, and facility needs are different. Servicing Indiana, Ohio, and Michigan, Andy is motivated to help streamline and improve your facility operations.

Andy can be contacted at:

AndrewA@TKC32M.com
715.629.9008



Katie has 15 years of law enforcement experience including corrections, patrol, civil process division, and school resource officer work. She is a licensed officer part-time with the Cass County Sheriff's Office in Fargo, ND where she lives (and freezes during the Winter) with her family.

Katie can be contacted at:

KatieV@TKC32M.com
701.367.5740

Mary has worked for TurnKey corrections for 7 years with experience running canteen, vending, and on-site services. Mary is thorough, thoughtful, and dedicated to customer service. She will make sure that you get the best service and fastest response possible!

Mary can be contacted at:

MaryL@TKC32M.com
715.245.2513



Brian has 23 years of experience in the field of corrections, most of those with Pottawattamie County, Iowa. As a former Manager of Administration on the customer side, Brian brings his customers extensive experience transitioning their jail to new service providers and maximizing their potential to the team.

Brian can be contacted at:

BrianS@TKC32M.com
715.318.9123

Paul is the former Sheriff of Cass County, ND and the 2018 National Sheriffs' Association Sheriff of the Year. He joined us after retiring in December of 2018. We are lucky to have Paul leading the charge on our podcast, JailTalk. When he's not in studio, Paul can be seen around the country supporting our team and their efforts!

Paul can be contacted at:

PaulL@TKC32M.com
715.220.4857



Tom is the President of TKC. That may make him sound like he's not very available, but that would be wrong. With more than two decades of experience running a jail and now years of running operations for TKC, Tom is the right guy for the job! Tom works relentlessly to ensure that our jails get the very best products and services we can provide.

Tom can be contacted at:

TomG@TKC32M.com

TURNKEYCORRECTIONS.COM

THE TURNKEY SOLUTION:

- **Versatile:** Web-based solutions make the system completely scalable to any size facility.
- **Customizable:** We can customize a solution that fits your needs, your inmate count, and your jail.
- **Durable and Dependable:** Our kiosks perform, and have been tested in the correctional environment for 20 years!
- **Streamlined:** We cut out the corporate red-tape, by providing you personalized service that is second to none. We look at our clients as business partners - we are here to help you achieve your goals.
- **Innovative:** By owning every aspect of the system, including the code, kiosk development, and service, TKC & Kimble's is constantly striving to lead the industry providing the latest advancements in corrections technology.

Meet The Hub

Handheld
Communication
Device



- Rounded, laser cut steel casing encloses a durable touch screen unit.
- A full color screen with pictures, the kiosk is multilingual capable to eliminate language and literacy barriers.
- Real-time transactions that require zero involvement from jail staff.
- Go paperless with Automated Inmate Kite & Canteen Orders.
- Video Visitation ready.
- Built and maintained by TKC.



WHAT DO WE OFFER YOU?

Commissary
Video Visitation
Mobile App & Web for Family & Friends
Inmate E-mail, Texting, & PictureMail
TKC Telecom & Phone Integration
Name-Brand Products
Music/MP3 Players
Automated PREA Notifications & External content
Kites/Requests/Mail Scan - Go Paperless
Indigent Tracker
Debit Card Release
Law Library & Interface Capable
Customizable & Scalable
In-House Built Kiosk & Software
Hand-held Kiosk Options
TKC Supply
Full Accounting Software

TKC TELECOM

Our customers tell us that their phone service is too complicated. Pricing structure and contracts are too complex, and they get complaints about inmate's family and friends receiving poor customer service.

At TurnKey Corrections, we first transformed inmate commissary service, now we aim to revolutionize correctional phone services. We're proud to introduce, **TKC Telecom**.

INTUITIVE DESIGN

Designed to be as simple and intuitive as possible. Quick downloads, one-touch commands, and still robust enough for you to get the job done quickly.

EASY TO USE

Our investigative tools are design to be as simple and as easy to use as possible, because time matters. Especially yours.

24/7 ACCESS

Access information from anywhere with an Internet connection! In your office, your home, your car, when you're out to lunch - wherever and whenever you need.

Rates as low as:

\$0.12 /Minute
U.S. & Canada

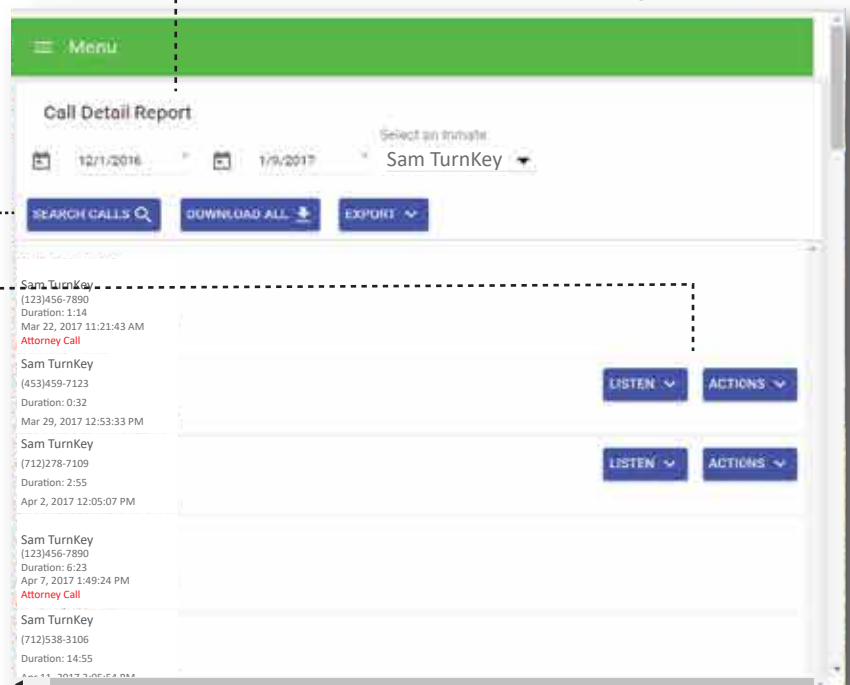
\$0.12 /Minute
All Other Countries

Grow your revenue, choose your own

At this low rate, you have the ability to grow your revenue at a rate of your choice, up to the FCC- regulated limits. This patented system is the only inmate phone service that allows incoming calls direct to the inmate.

QUICK SEARCH

A quick search that is truly quick! All the information at your fingertips.



EVERYTHING YOU NEED

Simple.

Investigative Tools

- Search by Inmate/Date/Phone Number
- Download, Stream or Listen live
- 24/7 Access on any Internet capable device
- Set notifications by Inmate or Phone Number
- Export calls into .zip or .wav files for easy transfer
- Add electronic notes directly to calls
- Stay organized with investigative folders

Jail staff can:

- Blacklist inmates, housing units, or phone numbers
- Stop the system with one click
- Monitor usage data with real-time reports
- Limit call length & schedule times
- Allow or Disable incoming calls
- Rely on kiosks and website for the sale of phone time

TKC TELECOM

TurnKeyCorrections.com

Need More?

We've got that too.

Get to know ... TKC Insight, our add-on investigative phone analytics system, available for those locations that want the most detail and information possible.

What does TKC InSight do?

Works with your existing TKC Telecom system

Improves Sound Quality

Know who your inmates are talking to in seconds with Call Mapping

Speaker Identification for Inmates and NON-Inmates

Identify Pin Impostors

Reports/Graphs with user defined ranges

Translation to Transcription tools allow you to decipher over 50 languages



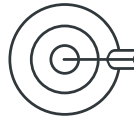
SPEAKER IDENTIFICATION

Continuous voice identification - provides your investigators not only verification of whom is speaking, but also the identity of the inmate(s).



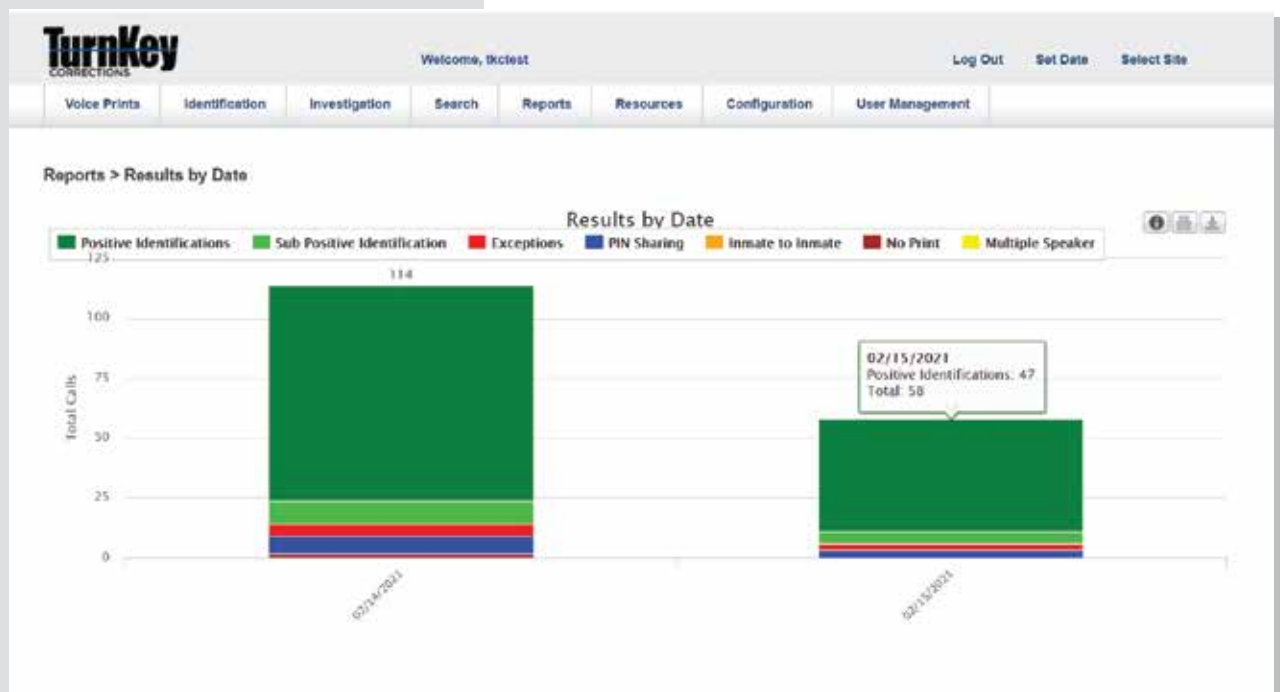
CREATE VOICE PRINTS ON REQUEST

Prints are automatically created and continuously improved, delivering the highest possible accuracy. Prints can also be searched through historical calls, allowing investigators to listen to and extract potential intelligence.



IDENTIFY PIN IMPOSTERS

Identify PIN sharing, as well as the identity of PIN thieves. In the event that the system cannot positively identify an impostor, the system will still alert that the speak was not the owner of the PIN.



Meet “My Connection Hub”

My Connection Hub (or Hub for short) is a handheld kiosk that allows your inmates to order commissary, text, email, video visit, or make phone calls.



Handheld Communication Device

A kiosk in your hands ...

TurnKey Corrections gives your facility a custom solution that meets your philosophies and practices. TKC can provide your facility with solutions that impact all facets of your jail operations. Got a problem? We have your solution.

“Handhelds are changing the face of corrections. There will be a day, where a handheld is standard issue for an inmate at booking.”

- Sheriff Paul Laney (Ret)



Running a jail is hard, your providers should make it easier ...

The Hub, takes your kiosk and multiplies it throughout your facility. By increasing the points of contact available to inmates we increase:

- **accessibility**
- **service utilization**
- **benefits of communication**

PLUG & PLAY



Ease of use is important

An often overlooked part of adding devices to a jail is how they will be set up and maintained. With the new trend moving toward handheld devices, charging individual devices can quickly become an overwhelming experience for jail staff. Like our other service, TKC, takes pride in creating safe and effective ways for jails to access and use our products. The Hub charging dock will make device check in/out and charging a breeze for your staff. Mount the charger on a mobile cart or in the housing units.

Features:

- Text
- Email
- Phone Calls
(incoming & outgoing options)
- Video Visitation
- Jail Selected Resources
(such as PREA)
- Requests
- MP3 Player
- Canteen
- Inmate Transaction History
- Ability for Inmate to Change Pin

Benefits:

- Enhanced Technology
- Increased Points of Access
- Use as a Behavior Management Tool
- Increased Reliability
- Increased Revenue
- Flexibility
- No line at the kiosk
- Great Solution for Smaller Facilities

Device Facts & Figures:

- Handhelds measure 4" x 6.5" and is less than a half inch thick, similar to a small tablet or large cell phone
- This device has an expected battery life of 200 hours on standby, battery life can vary depending on usage
- Developed exclusively for this purpose, we can assure you that our device is more than locked down
- We place our kiosk on this customized Android Operating System designed for the corrections environment, ensuring that inmates cannot access unauthorized information or websites
- We control every aspect of the device function

TurnKey

CORRECTIONS™

COMMISSARY & VENDING FEATURES:

- All orders are placed with ZERO staff involvement
- Inmates order all commissary offering directly from the kiosks or Hub Device, located in housing units
- Account history allows inmates to track their own fund usage
- Kiosks are multi-lingual and display images for commissary product selection
- Limits can be set by dollar amount or by products, to prevent hoarding
- Privileges can be revoked at any time if abuse or misbehavior occurs
- 24/7 access grows revenue as much as 300% compared to brown bag programs
- SnackPack program to supplement your non-commissary days
- Our warehouses are staffed and ready to pick!



Commissary Crew at HQ having some fun!

Vending Frozen Vending Breakroom Solutions

Increased revenue for you, instant gratification for inmates. We provide Smart Vending including snack, drink, and frozen vending to provide supplemental meals. Ask us about our breakroom solutions for your staff, making a happier and healthier work environment. Need even more in the food service department? Ask us about Skillet Kitchens, our jail kitchen service!



Snack Pack

Cost: \$7.00
SRP: \$10.00



An easy add to your site charge options, this product offers instant gratification to inmates with no upfront cost to your facility! Specifically designed on the basis

of inmate buying patterns and product groupings.

No vending? This is the perfect solution vs. a large vending machine investment.

Benefits for Jails

- No Upfront Costs
- Set Your Commissions
- Auto Re-Order *coming soon!*
- Replacement for Vending

"A remarkably consistent association has been found between family contact during incarceration and lower recidivism rates."

- Western Criminology

INMATE E-MAIL & TEXT-TO-EMAIL

This feature allows for greater jail security while turning a significant expense into a reliable revenue source.

- All emails are stored indefinitely, exportable, and fully admissible in a court of law.
- Review emails or pass them straight through to inmates.
- Emails can be scored and/or flagged for inappropriate words.
- Inmates have the ability to originate or reply to messages.
- Free arrest notifications allow inmates to enter email addresses to notify family and friends of their incarceration. Proven to lower phone calls to facilities.
- Reduction of staff time handling phone, mail, etc.
- Ask us about PictureMail!



Aaron Ernst, Dakota County Jail in Hastings, MN that lets him talk to his girlfriend and daughters every day.

(Pioneer Press: Chris Polydoroff)

VIDEO VISITATION

TKC offers video visitation at an industry low rate of \$0.39/minute while still providing you increased revenue.

- On & Off-site visitation options
- TKC monitors video visitation daily
- Fully recorded with the ability to watch and download real-time or later
- Facilities are able to watch, listen, stop, and restrict visits
- Real-time notifications of inmate visits to law enforcement
- Web-based provides better reliability and easier service and maintenance
- Exportable and fully admissible in a court of law
- Requires a strong Internet connection to work effectively

HOW IT WORKS:

Set visitor limits as you see fit

- Require users to register by taking a photo of themselves and their identification cards, providing your jail with the critical data to perform a background check.
- Your staff will be able to approve or deny as deemed necessary.
- Set blanket approval letting outside users visit instantly after creating an approved account.

Do they match?

Approval Detail

Name: [Redacted] Birthdate: 10-17-1985 Age: 29

Relationship: [Redacted]

Suggested Inmate: [Redacted]

Address: [Redacted]

Internal Notes: [Redacted]

Notes For Webuser: [Redacted]

Reason If Denied: [Redacted]

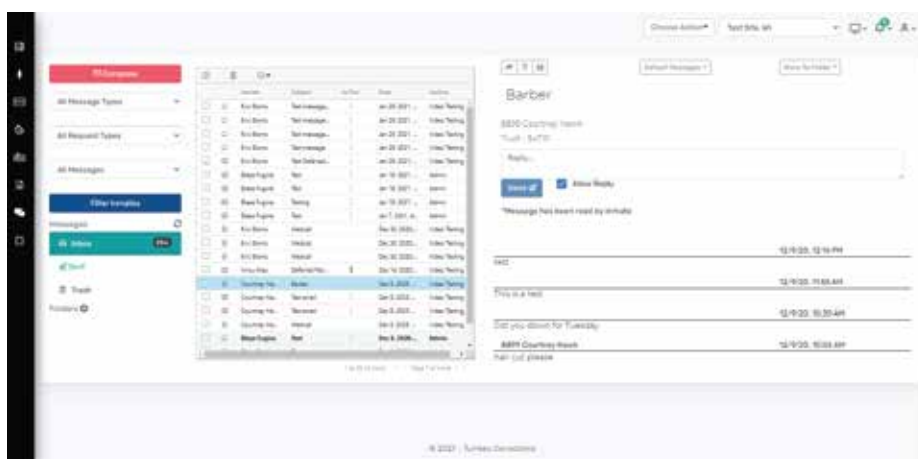
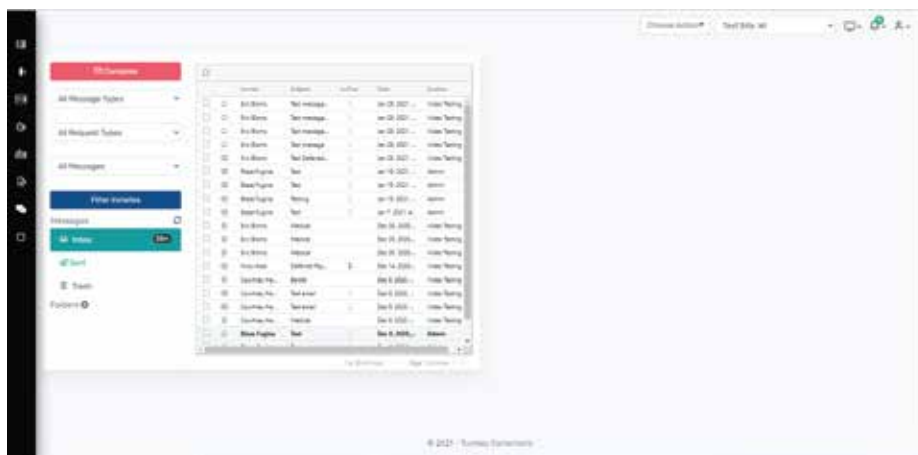
Do they provide all the pertinent data?

Family & Friends go to: **INMATECANTEEN.COM**

AUTOMATED MESSAGING AND REQUESTS

Provide your jail a “green” approach to inter-facility communication. Our industry-leading software streamlines all of your previous paper documents into one automated system.

- Ability to customize all kites, medical requests, grievances forms, etc.
- Your staff can respond directly to inmates to set up automatic replies
- Maintain all communication records
- Route requests directly to the appropriate correctional staff
- Customizable booking process including PREA acknowledgment
- Post information for inmates on the kiosk:
- Video messages
- PDF documents - jail handbook, policies, updates
- Message of the day
- Class sign-ups: such as substance abuse support, anger management, parenting, etc.



MAIL SCAN

- Scan mail and send it directly to the inmates inbox
- Provide a more secure and controlled environment for staff and inmates
- Reduce Contraband coming into your facility

MP3 & MUSIC

- Corrections-grade MP3 players download music directly through the kiosk in the housing units
- Music restrictions to remove inappropriate language available
- Accessible via Hub Devices
- Full music library with thousands of songs
- Added revenue for your facility



TurnKey
CORRECTIONS

“Since moving to TurnKey Corrections our inmate accounting has been more streamlined. The TurnKey team are professional wanting to help you.”

Cpt. Derek Woods
Jail Administrator
Riley County Police Department

“TKC Telecom has been a god-send to us. We went from a system that was very hard to use ... the TurnKey software is very user friendly.”

Lt. Keith Fabianski
Corrections Lieutenant
Oneida County Sheriff's Office

“TurnKey Corrections has turned going ‘Paperless’ from a dream to a reality, with more possibilities to come. Their friendly staff and service makes any problem an easy fix. Improvements and new installments have increased revenue tremendously.”

Dawy Blanchard
Buchanan County Sheriff's Office

What makes **TurnKey** the best choice for your county?

1. Name Brand Products: We provide a vast array of products from name brand to economical choices. While name brand products outsell generic products, we evolve with changing tastes and supply demands. With our many warehouses throughout the country, we have the ability to deliver frequently.

2. More Points of Sale: We pioneered the use of inmate kiosks in 2003. Our jails receive kiosks and/or handheld devices from day one of our contracts.

3. Our Internet Portal and Marketing: Deposits and communications from one place for convenient access.

4. Most Economic Gain: Through ALL of our products, we provide the MOST avenues for your county to earn money. Commissary, Video Visitation, TKC Telecom, Inmate E-Mail, Texting, and PictureMail, plus improved employee efficiency all impact your bottom line revenue, productivity, and morale.

5. Performance: Our system works. We monitor our kiosks all day, every day and have strict guidelines set in place to maximize our performance. **Ask about our 99.8% up-time!**

6. Education: We've developed a partnership with Edovo, an amazing social impact company, whose mission is to help everyone connected to incarceration build better lives.

We offer joint service through Edovo tablets to jails. With this joint effort we will be providing inmate access to both education and communication through even more access points than before.

ANNUAL USERS' CONFERENCE

We believe that one of our most standout features is our dedication to our clients, who we like to call business partners. Each year, we host an annual user's conference where we provide interaction with our staff, training opportunities, networking opportunities, and recognition of our fantastic clients.

See what one of our regular attendees has to say about the annual conference:

"The Users' Conference is about networking and communication. These conferences give the agencies a chance to talk and brainstorm with each other, and then convey their wishes directly to TKC developers. It's an excellent way to be a part of a company that has a vested interest in what it's customers think and want."

- Corporal Damion Giles
Dakota County Sheriff's Office

Education decreases recidivism by 43%, but 4 out of 5 people in custody don't have regular access.

TurnKey
CORRECTIONS. and
edovo



Photo Credit: John Timpone

STREAMLINE YOUR FACILITY

Increase staff efficiency & allow them to focus on the job with these time saving features.

ACCOUNTING MADE SIMPLE:

As part of our solution, TurnKey will take those hours of your day dedicated to counting and securing cash and reducing it to a 20 minute weekly activity.

- Money intake units automate cash counting, detect counterfeits, and secure all bills in one location
- Interface instantly with our software and provide real-time deposits and balances
- GAAP-accredited accounting system that tracks every cash management function within the jail
- Streamlined booking process that makes intake and release a quick and easy process
- Ability to refund trust accounts onto a debit card (release with funds 24/7/365)
- Pay vendors directly using our software
- Order jail supplies
- Assess site charges for inmates - set your specific fees such as medical visits, booking, etc.



INMATE LAW LIBRARY

WE CAN INTEGRATE WITH YOUR CHOSEN PROVIDER

Create a law library for your facility that requires:

Zero movement of inmates
&
No staff involvement

**Ask about interfacing with a law library of your choice directly on the kiosk, like FastCase!*



WHY USE TKCSUPPLY:

- Merge supply orders with TKC orders
- Great selection of products from commissary to hygiene to basic facility supplies
- Admissions kits
- Best priced hygiene products in the industry!
- Innovative product offerings, such as SnackPacks for short-term inmates
- Same day shipping



INDIGENT SUPPLY MANAGEMENT

Eliminate the hassle of tracking indigent status and supply tracking. Our software will track, alert, and monitor indigent supplies ordering, thus reducing staff involvement and decreasing supply waste and abuse.

TKCSUPPLY.COM

Contact us today! 715.245.5888

WHY SKILLET KITCHEN?

Our recipe for success is simple.

1. Provide nothing less than old fashioned customer service
2. Serve quality products and prepared food that we ourselves would eat
3. Base every decision on integrity and transparency

SKILLET'S DEPTH

No rookies on the roster. We have seasoned, trained professionals throughout our team who know how to get things done right, the first time.

SKILLET'S TECHNOLOGY

Skillet is rewriting the rules with out-of-the-box thinking when it comes to the correctional food service industry. We use technology to help us fill any demand, no matter the scale.

SKILLET'S ADVANTAGE

Skillet employs over 300 years of collective experience in managing jails and prisons. Combining Technology and Transparency is our promise to your partner.



100 Webster Street , LaGrange, GA
706.884.5527 | **SkilletKitchen.com**



www.KimblesFood.com/commissary



www.TurnKeyCorrections.com



BUILT IN AMERICA

Fully produced, developed, and staffed in the United States of America, TurnKey Corrections and Kimble's Correctional Services is proud to be American-made.