

The logo for PENLINK, with 'PEN' in dark blue and 'LINK' in light blue. The 'i' in 'LINK' has a small circle above it.

PENLINK

WWW.PENLINK.COM

The background is a black and white photograph of a city street. In the foreground, a train is traveling on an elevated steel track. Tall buildings are visible in the background, and the sky is clear.

# **BUILD STRONGER CASES IN ONE PLATFORM**





# WHAT WE DO

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## **PURPOSE**

To bring clarity to complex data for people who need impactful answers now.

## **MISSION**

For those fighting wrongdoing, their mission is ours.

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For more than 30 years, PenLink has stood firm in its service to law enforcement agencies at the state, local, and federal levels. We are proud to equip them with the resources they need to sort and analyze mass amounts of communication data. Our systems bring clarity to complex data, enabling our customers with industry preferred tools to discover new insights and find impactful answers now.





# YOUR LIFE LIVES HERE SO DOES THEIRS

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Today, almost every aspect of our lives can be found on our phones—pictures, locations, activities, conversations, relationships, the list goes on—which is why we provide a unified solution to help you dive into the data of life.





# TELEPHONIC COMMUNICATIONS

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Whether loading historical data or live-collecting from many communications service providers, our solutions—PLX, and its mobile companion, PenPoint, enable users to easily ingest and normalize data.

- Call detail records (CDRs)
- Internet protocol detail records (IPDRs)
- Text messages (SMS)
- Multimedia messaging (MMS)
- Cell tower dumps
- Range to tower (RTT) records
- Cell phone forensics (Cellebrite, MSAB, Susteen)
- Standard cellular, VoIP, VoLTE

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*"I have used PLX heavily to cross-queue disparate datasets (social media, CDR, cell site, PCMD, et al) to paint a picture or illustrate a pattern of life for investigatory targets. Doing so has saved me a lot of analytic man-hours and has allowed me to be tactical and operational, but also strategic in my analytical insights as well."*





# INTERNET-BASED COMMUNICATIONS

Store, collect, analyze, and map, live and historical, and phone and internet-based communications with one application, PLX.

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## EMAIL

- Gmail
- Yahoo
- Outlook

## SOCIAL MEDIA

- Facebook
- Snapchat
- Instagram

## MOBILE APPS

- Lyft
- Text Now
- WhatsApp

## ACCOUNT ACTIVITY

- Apple iCloud
- Google
- Slack





# FEATURES

At PenLink we are constantly innovating our products to meet your needs. We pride ourselves on providing modern, high-quality solutions, and pour our efforts into building tools you need, with features that matter, when lives are on the line.

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## **ANALYSIS FOR ALL OF YOUR COMMUNICATION DATA**

- Customizable interactive grids
- Multifactor commonality and frequency analysis
- Statistical summaries
- Pattern analysis
- Tower dump analysis
- Conversation views
- Multichannel communications analysis
- Link analysis
- Timelines
- Geospatial analysis
- Embedded unified maps
- Scheduled reporting
- Automated exports
- Automatic deconfliction
- Automatic IP address resolution
- Deep search
- Regular expression pattern and keyword matching

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## LIVE MONITORING OF TELEPHONIC, SOCIAL MEDIA, & EMAIL INTERCEPTS

- Optimized monitoring interfaces
- Automated subscriber and location queries
- Decoding and reconstructing IP protocols
- User-defined, real-time alerts
- Customizable keyboard shortcuts
- Automatic saving of transcripts and synopses
- Integrated voice sample library
- Automatic indicators of new records
- Single-click to view targets and/or conversations
- Custom status tags
- Live mapping
- Color coding for multichannel content delivery
- Granular user, group, and role permissions
- Receive location-based intelligence with our mobile app, PenPoint



# CONTACT US

For more information, or if you're interested in a demonstration of any PenLink software, email us at [contact@penlink.com](mailto:contact@penlink.com) or call 402-421-8857.

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