



# Pediatric EHR Solutions



*PCC Office in Winooski, VT*

## Who is PCC?

**What we sell is pediatric-focused Practice Management and EHR software. Who we are is a lot more than that.**

At PCC, our goal is to go above and beyond every day with solutions designed to free up your time, run a smarter business, and remain independent.

When you hear the name PCC, we want you to think of more than just 'software vendor.' We want you to think of us as a trusted partner who supports you with practice management consulting, business advice, ongoing education, and more.

## What Makes Us Different?

We're not your typical EHR vendor. At PCC, we're family. For over 35 years, PCC has supported independent pediatricians across the country.

As a Benefit Corporation, we put the needs of our employees, clients, and community ahead of profits. When you join the PCC family, you become part of a network of pediatricians across the country who all have the same goal - to provide top-notch care for children while enjoying the freedom that independent practice provides.

**There's a lot about us that makes us different from other vendors.** Some of the things we're proud of include:

- We're independently owned and not for sale. We're with you for the long haul.
- We offer inclusive pricing with no hidden fees.
- Our development is focused on what serves our clients best-their feedback helps us build better tools.
- We're legendary for our support. Our clients tell us it's what drew them to us and what keeps them with us.
- Our pediatric-specific features and functionality let you spend less time clicking and more time focusing on your patients.

## Why Our Pricing Sets Us Apart

With PCC, your expenses will always be predictable. Your cost stays the same even if you require extensive training, a custom report, support during non-business hours, or multiple changes to your EHR templates. Not so with other vendors whose hidden fees can pile up every time you need help.

Our pricing model is simple – **we offer a comprehensive package of software, service, and support with one monthly fee and no surprise costs, ever.**

## What Does Our Flat Fee Include?

- PCC EHR and Practice Management Software
- Patient Portal and pocketPCC
- PCC Dashboard, Educational Resources, and Membership in PCCTalk
- Data Conversion, Complete Tech Support, and Server Upgrades
- Personalized Support available to you 24/7/365

## What is the PCC Experience?

The PCC Experience is about how we support your practice now, and our ongoing plans to ensure your future success. **Our singular focus on pediatrics is a mainstay of the PCC Experience.** We devote our energy to creating tools, features, and functionality that make your day-to-day tasks easier.

The PCC Experience is felt in how we support you. Our clients know that they can reach us 24/7/365. Our Rapid Response Team helps with urgent issues, our Client Advocates are there to work on education and practice management projects, and our Pediatric Solutions Team helps with big picture consulting. Whatever the issue, we have a way to support you.

## Why Our Clients Love Us

Our clients love us because they know that everything we do is in their best interest. They can relax and focus on practicing medicine because they trust we won't let them fail.

Everything about PCC is customized to our clients' needs. We offer a personalized transition and go-live experience. We connect you with your own Client Advocate for ongoing support needs. We design our software specifically for the way pediatricians work. We offer regular educational opportunities tailored to the issues pediatricians need to be aware of. Our software is configurable to what works best for you. **Nothing about us is impersonal.** At PCC, our clients know us by name, and we know them. That's why our annual Users' Conference is so much like a family reunion – the PCC Family is the PCC Experience.



*PCC Customer and Client Advocate*

## Here's What Some of Our Clients Have to Say About Us:

"What I get out of PCC is so much more than what I pay every month for using the software. And that's what I tell people. I love PCC. I love what you can do with it. I love that you can customize it to do exactly what you need."

*- Irmgard Tackie, M.D., FAAP, Goldstar Pediatrics in Fontana, CA*

"PCC is all-inclusive, no nickel and diming with extra add-ons. Their EHR is absent of irrelevant clutter and easy not only to navigate, but to customize based on what works best for each practice. For me, PCC is the perfect fit. Since moving to PCC, I have been able to successfully utilize their software to greatly improve my bottom line. Their support is top notch - something one has to experience firsthand to appreciate and understand. Finally, the icing on the cake is being part of the PCC family - a family made up of not only fellow PCC clients, but PCC employees as well."

*- Robin Warner, M.D.*

Want to learn more? Contact us for more information.  
We look forward to hearing from you!