

# PERSONA. DRIVEN

PATIENT.FOCUSED.PHARMACY.PLATFORM

**ScriptMed® Cloud** focuses on the holistic needs of patients with complex health conditions and high cost medication therapies, and those clinicians who provide care for them. Leveraging the data connectivity, analytics, intervention, and data visualization toolsets of the Inovalon ONE® Platform, ScriptMed® Cloud provides the necessary capabilities that allow clients to make a difference for this population.



Scalability & Reliability



Data Supplementation



Empowering



Advanced, Real-Time Analytics



Flexible, Integrated



Data Visualization for Performance & Operational Tracking



Reduced



Multi-Stakeholder Functionality



Reduced



Advanced User Interface

## HOW WE HELP

An analysis of direct line item contributors to costs of labor and time with the holistic accumulation of cost to serve drivers revealed that **ScriptMed® Cloud** delivers a ~17% reduction in cost to serve.

### Cost to Serve



#### Referral Management

Cost reduction of **9.69%** from:

- Auto data prefilling reducing time & cost vs. manual entry
- Improved data accuracy reducing error correction time & process delays
- Automation reducing labor
- Electronic connections replacing phone, fax time & cost



#### **Clinical Management**

Cost reduction of **4.87%** from:

- Expanded data-driven clinical capabilities
- Direct-connect with EHRs
- Improved patient adherence



#### Overhead

Cost reduction of **1.0%** from:

- Operational & performance visibility tools
- Simplified training & skill requirements



# **Order Management**

Cost reduction of **0.49%** from:

- Lowered re-work rates
- · Improved processing of order exceptions



# Revenue Cycle Management

Cost reduction of **0.47%** from:

 $\bullet$  Reduced labor & improved medical claims & payment processing



#### **Fulfillment Management**

Cost reduction of **0.45%** from:

- Lowered re-work & return rates
- · Optimization of shipping & routing



## **Contracts Management**



**Inventory Management** 

16.97%
Reduced
Cost to Serve

Bringing together national scale, connectivity, cost efficiencies, and advanced analytics, ScriptMed® Cloud, powered by the Inovalon ONE® Platform, enables unmatched functionality and financial benefits for the specialty pharmacy marketplace and the patients they serve.

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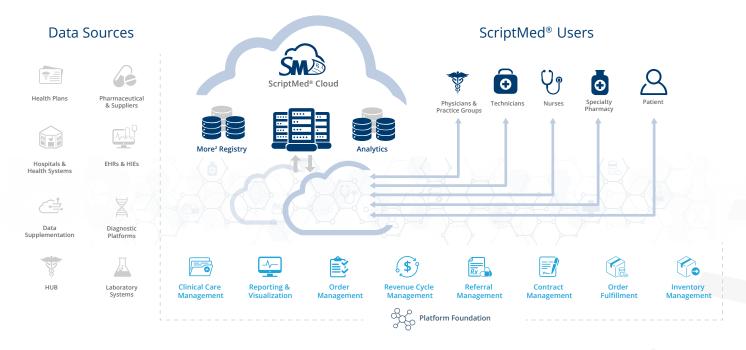
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## **OUR APPROACH**

The ScriptMed® Cloud platform delivers the value of cloud-based scale and resiliency, broad ecosystem connectivity, large patient and provider data resources, and advanced analytics to achieve a highly differentiated and cost-efficiency-enhancing capability set.

# ScriptMed® Cloud: A Configuration of the Inovalon One® Platform



## DATA VISUALIZATION

## PERFORMANCE & OPERATIONAL INSIGHTS

Dynamic business intelligence provides insight and tracking into the performance and operations of your program, informing business practices to improve economic efficiencies.



