

## **McKesson Medical-Surgical**

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[mms.mckesson.com/mckesson-verbalcare](https://mms.mckesson.com/mckesson-verbalcare)

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Stay connected to patients with  
**McKesson VerbalCare®**





## How VerbalCare works

# Better communication. Better patient experience.

With the McKesson VerbalCare® mobile app you can connect to patients wherever they are and guide them on the path to better health. Easily keep the lines of communication open so you can make sure patients are getting the support they need to follow doctor's orders. Help improve and simplify patient engagement, so you have more time to focus on other areas of your business.

### VerbalCare lets you

- Alert patients when it's time to reorder supplies
- Have real-time, two-way communication between provider and patient
- Improve patient therapy compliance
- Send and receive digital documents for patient review and signature



“I would definitely say the customer engagement has increased...we are more likely to hear from our customers that use the app than the ones that don't”

–PromptCare

## How VerbalCare can support you



### Improve patient engagement

- Flexibility for patients to respond and place orders how and when they want
- Simplified patient onboarding experience
- Two-way messaging to allow for quicker response times



### Automate patient resupply

- Alert patients when it's time to reorder supplies
- Automated confirmation of eligible product reorders through vendor connective



### Save time and money

- Reduce the number of staff calls
- Recoup lost revenue due to patient non-compliance
- Automate and consolidate patient data input from billing platforms



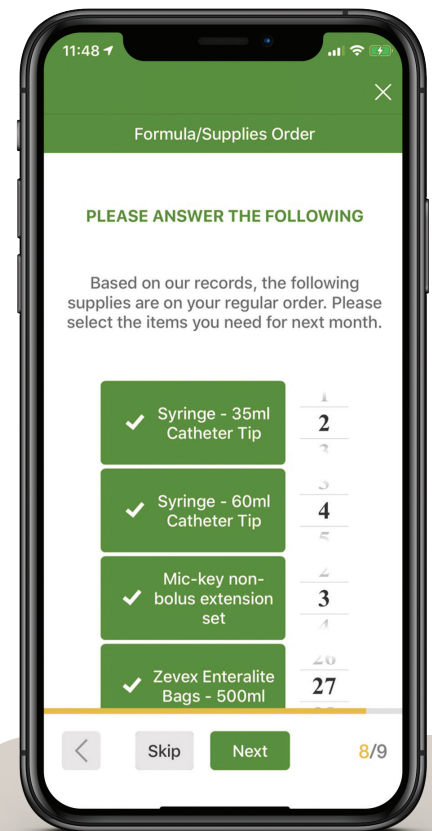
### Grow your business

- Increase the scale of your business with little-to-no additional headcount
- Produce outcomes to show business and clinical results for referral sources



### Help improve patient outcomes

- Knowledge library empowers patients to better understand their therapy needs and help support recovery
- Keep patients on track with therapy needs with automated resupply reminders



## Better communication begins now

Learn how VerbalCare can make a difference for your patients and your business. Our dedicated sales and implementation team is here to support you with training, implementation and much more.

Schedule a demo with your McKesson Medical-Surgical Account Manager, or email us at [VerbalCareSales@McKesson.com](mailto:VerbalCareSales@McKesson.com).