



CareTend[®]

Put your trust in WellSky, the #1
home infusion software provider.

Solutions for realizing care's potential

Every day, more than 10,000 people rely on WellSky to run their home infusion businesses. See for yourself why WellSky is the obvious choice.

Meet all your clinical management needs with one tool

CareTend integrates comprehensive clinical tools such as medication profiles, care plans, customizable patient assessments, progress notes, lab tracking, scheduling and automated patient follow up.

- Safely and efficiently process medication orders with all relevant clinical and financial data at your fingertips
- View the original Rx form while filling
- Customize ultra-fast thermal labels in CIV, TPN, Factor, PO and Injectable Rx formats
- Auto-generate compounding instructions with user-defined "quick keys"
- Eliminate medication errors with barcode verification before compounding and delivery

Fill and refill orders reliably

With task-based work lists designed specifically for infusion pharmacies, CareTend drives efficiency and ensures best practices at each step, from intake through billing.

- Quickly manage refills with dedicated Rx Refill and Recurring Supplies queues
- Interface with UPS/FedEx
- Track deliveries in real-time

Ensure prompt, full payment on every order

CareTend equips your infusion pharmacies to meet the requirements of any commercial or overnment payer or any type of therapy. You can confidently bill for compounded IV drugs, TPN and Factor products, and more.

- Bill thousands of medical and pharmacy payers electronically
- Save time with built-in 835 ERN cash posting and reconciliation
- Easily load and maintain payer contracts
- Run 270/271 and Part D eligibility checks

Streamline inventory management and reduce your costs

CareTend maintains a real-time perpetual inventory of all your drugs, supplies and equipment.

- Committed quantity tracking, par levels and COGS by lot
- Integrations with Medical Specialties Distributors, Cardinal, and Amerisource Bergen



Receive, process and authorize orders quickly and easily

Your intake team will sail through new orders and referrals, capturing all critical data quickly and logically.

- Reduce errors with user-defined required fields and easy-to-use entry forms
- Set payer-specific authorization rules by item and contract

Stay connected in real-time with CareTend Anywhere

Whether you're in the office, in the field, or working from home, CareTend Anywhere gives you the flexibility to access your system from any location using any device with Internet access.

- Supports Google Chrome, Safari, Android, and iOS
- Capture digital signatures in the field with real-time confirmation
- Access patient information and add notes directly into CareTend

Improve Data Security with WellSky Hosting

- Staffed with on-site engineer specialists 24/7
- Automatic data backups
- Reduce the need for high-level expertise on the maintenance of WellSky applications
- Predictable cost model each month without the surprises of unexpected hardware costs

Examine every layer of your data

CareTend BI allows your staff to easily monitor day-to-day metrics as well as analyze trend data to anticipate where your business is headed in the coming months.

- Automate reporting to eliminate your manual processes
- Identify issues with real-time exception reporting
- Launch dashboards to track key metrics and performance indicators

Speed workflow performance with real-time dashboard management

Actively manage tasks with instant warnings so that backlogs are reduced and efficiency is maximized.

- Monitor work queue productivity with real-time indicator warnings
- Instantly identify backlogs and other costly delays to speed up your processes
- Automatically move completed work to the next department to avoid missed steps

Reduce DSO and bad debt with WellSky Revenue Cycle Services

With our team of reimbursement experts, who understand the complexities of billing and collecting for home infusion services, you can:

- Reduce bad debt to 3% or less
- Maintain or lower your DSO to 50 days or fewer
- Experience cash-to-net revenue results of 97% or better



We have one, simple mission:

Provide forward-thinking, cutting-edge software, with the best support in home infusion.

Prepare to be impressed by a friendly and knowledgeable support team whose priority is answering your questions and solving your problems quickly and correctly.

- 24/7 telephone support from experienced support reps who understand your business
- Access to your trainer for “how to” questions
- Web-based library of training documents and videos
- In-depth training services at your location or ours
- Live web-based training sessions on your schedule
- Regular training webinars free to all customers
- Annual user conference with focused home infusion training



Get started today!

Contact your WellSky representative to learn more or schedule a demonstration.

1.855.WELLSKY