

# **STATE & LOCAL TECHNOLOGY SOLUTIONS**

State and local agencies are often looking to replace aging infrastructure and purchase fast, powerful and secure workstations. However, these organizations are also dealing with fewer resources and smaller budgets—and most off-the-shelf computer solutions simply don't meet their unique needs and demands.

ACE COMPUTERS BUILDS AFFORDABLE SOLUTIONS THAT EQUIP STATE AND LOCAL ENTITIES WITH THE TECHNOLOGICAL CAPABILITIES THEY NEED NOW AND INTO THE FUTURE.

We build fast, reliable computer solutions that are meticulously assembled featuring premium software and hardware options. These custom, cutting-edge desktops and workstations are designed to support numerous applications and offer speed, reliability, high-end graphics processing and multiple CPU cooling options for power users to help state and local agencies meet their mission goals.



acecomputers.com

# New Bedford Police Department

### Challenge

Operating with a \$15 million annual budget, the New Bedford Police Department receives and answers more than 100,000 calls for service each year. As part of a redesigned communications center, the department needed to replace aging computers that were used to dispatch all 911 police and emergency medical services calls.

#### Solution

The workstations built by Ace Computers offered users top-notch speed and little to no downtime, which are both critical requirements for 911 dispatchers. Since users are running several monitors per machine, the workstations were also equipped with the latest video cards. However, since video cards produce a lot of heat, a proper cooling system was installed as well. Ace Computers was able to match the case, CPU cooler and additional fans with the rest of the products the department selected to create a fully customized, reliable and fast computer that gives dispatchers the ability to safely and effortlessly dispatch officers for many years to come.

## Results

The New Bedford Police Department worked with Ace Computers to custom-build a LogiCAD workstation for its exclusive needs. Since most off-the-shelf solutions allow for a very limited number of customizations and substitutions, customers are often required to purchase features they don't need. With Ace Computers, the New Bedford Police Department was able to fully customize every aspect of its computers with no compromises. The various components selected were based on speed, reliability, graphics processing and cooling.

"We needed computers that had the power and reliability to run numerous different programs with no hesitation. Our staff has benefited from having top-of-the-line systems with the advanced features we need to immediately dispatch our emergency first responders."

Officer Greg R. Demers
New Bedford Police Department

#### **FEATURES**

- Specialized forensic workstations for electronic discovery and data acquisition
- Highly customized computers with numerous hardware and software features
- Scalable performance options to optimize multiple levels of a customer's platform

#### CONTRACTS

- WSIPC
- NCPA



340 Howard Avenue Des Plaines, IL 60018 (877) 223-2667

acecomputers.com

