



# PC Booking

## Access Management

### Enterprise Computer Reservations



#### KEY FEATURES

- ILS Smart Connect \*
- Dynamic Multi-Layered Rules \*
- Group Users by Type (Home Library or Guest) \*
- Self Serve Booking Kiosk (Guaranteed or Next Available) \*
- RT Alerts \*
- Book a PC or Mac from mobile device
- Supports Multiple Branches from one Central Database
- Utilizes Microsoft SQL Server Database
- One-Click Multi-Rule Guest Passes with Batch Printing (eg. 30-day, 2 hr, Youth, Adult) \*
- Seamless integration with Convergent's Print Management system

\*Unique to our System

Our PC Booking system is the ultimate solution for enterprise wide computer booking and access management for today's technologies.

Don't limit technology deployment plans due to the limitations of your computer management software. PC Booking allows you to follow through with technology plans at your convenience by officially supporting systems and server technologies up to and including latest version of Windows Workstations and Servers

#### Multiple Guest Pass Types

Our system allows for creation of virtually unlimited guest pass types including area-specific types (e.g. Adult, Youth). This capability increases security by assuring that guests can only login and gain access to computers located in their assigned area (e.g. keeping adults in the Adult area, children in the Youth area and teens in the Teen area). PC Booking can generate passes with varied session length limits and pass expiration dates or times and in accordance with advanced rules (e.g. 30-min passes for adults, vs. 2 hour passes for teens).

#### Microsoft SQL Server Database

Microsoft SQL Server is an enterprise level database solution. Microsoft SQL Server is fast, secure and can maintain large quantities of data while supporting up to thousands of simultaneous users. The database provides scalability and maintains data integrity through recoverability, encryption and the ability to backup data at any time. By utilizing Microsoft SQL Server, our system can manage multiple branches from one central database to provide a true enterprise level computer management solution.

#### Flexibility & Control

PC Booking integrates with your environment regardless of what network or Integrated Library System you are using. It's inherent flexibility means that there are limitless possibilities for who you can book and which computer (Adult, Youth, Guest, etc.) as well as session length. It provides full support for user directories and for the Windows and MAC OS client platforms. You can add your library logo and color scheme to the logon screen, pop-up messages and booking screens.

## Reporting

PC Booking provides comprehensive reporting on all aspects of booking types, no shows, attended sessions and booking method summaries. It includes reports on computer usage and malfunctioning computers. User reports allow you to view banned users, ban history and how many individuals use the resources you provide.

Statistics can be exported into common file formats including Excel, PDF, CSV and more.

## Optimize Utilization

PC Booking allows users to view computer availability, reducing conflict and optimizing utilization. The next available booking feature automatically moves the user to the next available machine if a user ends their session early. PC Booking includes a queued booking feature to queue users if all computers are booked.

This feature ensures that waiting users will be booked for the next available machine.

## Communication

PC Booking allows you to effectively communicate with all users at any time. Inform users and configure instruction messages or notifications regarding session rules. You can print or automatically email booking receipts to users. The ILS integration can inform users about fines and outstanding items, helping you recover circulated items on time and recover costs.

## Simplicity

Powerful searching capabilities allow users and staff to quickly find exactly which computer they are looking for.

Attributes can be specified, allowing you to make the best choices prior to booking a computer. Valuable time is saved with PC Booking's intuitive web interface providing an "at-a-glance" view of computer availability.

Set policies including hours of operation, holidays and maximum booking session lengths from anywhere.

*Convergent*  
Library Technologies

## Contact Us:

sales@CLibTech.com

1-866-213-8880 x113

CLibTech.com



## Booking Methods

PC Booking allows for users to book in the most appropriate method for your organization. PC Booking offers walk up, advanced booking, book by staff, and queued booking. A quick booking option is available as well, automatically selecting a computer based on a specified session length. Book online, at a kiosk, directly at a computer, or by staff.

## Smart Device Booking

It also includes booking options from any mobile device including iPads, iPhones, Androids and Blackberry devices.

## RT Alerts

With RT Alerts you can proactively communicate with your patrons as to the current status of their reservation.

## Booking Receipts

Print or automatically send email booking receipts to users confirming their bookings

## Maps Module

This module provides a simple way to design and present a floor plan of your chosen site(s) to clearly illustrate the location and availability of your bookable PCs.

## Search & Availability

PC Booking features a spreadsheet look and feel, allowing for simple point and click booking as well as administration from any remote location.