

ENGAGE. EDUCATE. EMPOWER.

AngelEye Health's robust tele-engagement platform supports family-centered care by connecting parents and their infants with the care team.



# AngelEye's HIPAA-Compliant Platform Includes Four Independent Solutions. Implement them independently or as a comprehensive solution set.



# CameraSystem

Live-streaming access anytime, anywhere encourages family bonding and decreases anxiety.



# **Online**Education

On-demand resources save staff time, ensuring parents have a successful transition home.



### **PatientConnect**

Real-time updates engage parents as integral members of the care team and builds trust.



### MilkTracker

Complete end-to-end feeding management solution reduces preparation and feeding errors.



100+ Hospital Partners



On average, parents log in 5+ times per day



Parents average 3.5 minutes per visit

## The AngelEye Value Proposition

 Supports family-integrated care by empowering, educating, and engaging families in the care of their child

- Builds trust between clinician and family with personalized communication
- Improves family satisfaction by recognizing parents as integral members of the care team
- Encourages family participation in infant/ baby's feeding plan
- Saves time by reducing time spent educating families at the bedside
- Improves care team efficiency by enabling quick, individualized updates and minimizing disruptions in workflow by decreasing calls from families
- Aims to eliminate risk of feeding and preparation errors



- Decreases length of stay by supporting discharge readiness
- Reduces donor milk cost by supporting Moms Own Milk (MOM) production
- Decreases readmissions by increasing family engagement and discharge readiness education
- Reduces expense related to staff time, quality oversight, and error/risk litigation
- Encourages bonding and decreases anxiety with live-streaming video of baby and frequent updates
- Supports breast milk establishment and production with easy access to view baby
- Supports ongoing family educational needs by providing resources post-discharge

## **Superior Security**

Cloud-Based EHR Integration HIPAA-Compliant Identity Management 3rd-Party
Penetration Testing

**End-to-End Encryption** 













# **Features Comparison**

CameraSystem <sup>™</sup>	AngelEye Health	Industry Alternatives
Flexible Viewing – accessible through any browser or free Apps	<b>/</b>	/
Language Translator – translates the platform into 100+ languages	<b>/</b>	(Limited Languages
Account Management – parents create and manage family member accounts without parents sharing personal login	<b>/</b>	
Multiple Patients – view on one family account	<b>/</b>	
Parent Feedback – using embedded surveys	<b>/</b>	
Site Notifications – communicate instantly when users log in	<b>/</b>	
<b>Donor Recognition –</b> gives visibility and allows continuing donations on your AngelEye site	<b>/</b>	
<b>Single Sign-On –</b> enables staff log in with their facility credentials	<b>/</b>	
Bed Management – integrates with EHR automating camera management process	<b>/</b>	
OnlineEducation™		
<b>Resource Sharing</b> – empowers parents with content available 24/7, and our Discharge Planning tool ensures required content is completed	<b>/</b>	
PatientConnect™		
Care Team Messaging – delivers one-way text updates to parents	<b>/</b>	(Limited Language
Parent Communication – allows staff to update parents with patient update videos, education, and photos	<b>/</b>	
MilkTracker™		
Parent Facing App – communicates inventory, statistics, and education	<b>/</b>	<b>/</b>
Real-Time Two-Way Communication – connects lactation resources and parents	<b>/</b>	/
Robust Reporting – provides data analysis, trends, and statistics tools	<b>/</b>	<b>/</b>
Comprehensive Platform – engages parents as part of the care team	<b>/</b>	
<b>Customizable Solution</b> — tailored based on Clinical Gap Analysis and recommended best practices	<b>/</b>	
Most Affordable Solution – available on the market	<b>/</b>	



At AngelEye Health, we understand that both staff and parents rely on their AngelEye services to be available when they need them. Our US-based support team is ready to assist when you or your families need help.

### **Solution Support:**

- Our clinical resources provide 'best practice' suggestions and training to ensure successful deployment and adoption of our solutions.
- The AngelEye clinical resources and customer relationship specialists are available to answer any on-going questions and provide retraining to staff as needed.

### **Hardware Support and Repair:**

**OUR TOP PRIORITY** 

- Minimizing downtime is our goal. We provide spare cameras at no charge to keep on-site in the event you have a camera that needs immediate repair or replacement.
- AngelEye's hardware comes with a one year warranty. We also offer an optional extended warranty to alleviate the frustration and expense of an unplanned repair.

#### **Network and Technical Support:**

- Remote system monitoring enables us to proactively assess your system for network and hardware irregularities.
- Our US-based technical support team is available during business hours to resolve network or technical issues that may arise.

# 24/7 FAMILY SUPPORT

- Our US-based phone support relieves your staff from the burden of troubleshooting App related issues.
- The AngelEye App has an easy self-service
   Password Reset option.
- Our comprehensive online library of Frequently Asked Questions (FAQs) and explainer videos make using the system easy.

#### FOR MORE INFORMATION

Scan the code or contact us by phone or email for a demonstration.



