



Phone: **304.229.0100** • Fax: **304.229.0295** • URL: **TLCdelivers.com**

Headquarters: **1 Research Park, Inwood, WV 25428-9733**



# Who **We** Are

## Stability

Privately owned and operated since 1974.  
Accountable to our customers, not shareholders.

## Excellence

Trusted by more than 5,500 public, school, academic, and special libraries worldwide.

## Unparalleled Service

Committed to providing an outstanding and unexpected level of service.



# What **We** Do

**TLC**delivers.com

## **Integrated Library Systems**

Our award-winning Integrated Library Systems provide best-of-breed solutions for libraries of all types and sizes.

## **Cloud Hosting Services**

TLC utilizes Oracle Cloud Infrastructure (OCI), providing our customers with unmatched control, security, and predictability to deliver high-performance, Cloud-based infrastructure services.

## **Data Services**

We offer an extensive suite of data services - the same services that power our own automation products.

## **Interactive Hardware**

A curated selection of interactive hardware products and accessories to engage patrons in all formats and locations.

## **AMH & RFID**

The only ILS vendor with our own automated material handling and RFID division, focused exclusively on libraries.

SOLUTIONS THAT DELIVER



# Library•Solution®

**TLC**delivers.com

## Web-based Library Management System

TLC's 100% web-based solution focuses on delivering consistent ROI, year after year. Customers receive all new releases at no extra charge, including our latest award-winning 5.0 release featuring LS2 Cataloging.

Library•Solution is designed, developed, implemented and supported by a deep bench of industry professionals and surrounded by an amazing community of highly tenured customers.



# Library•Solution<sup>®</sup> *for Schools*

**TLC**delivers.com

## K-12 Library Management System

TLC's K-12 solution offers an open ecosystem, allowing you to work with a variety of best-in-class service providers. Library•Solution *for Schools* also provides age-appropriate user experiences for all students, including Pre-K, special needs and language learners. Like Library•Solution, users enjoy a 100% web-based, responsively designed, OS and device agnostic experience.

A grayscale photograph of a person in a library aisle, looking at a book. The person is wearing a light-colored hoodie and dark pants. The aisle is lined with tall bookshelves filled with books. The lighting is soft, creating a quiet atmosphere.

# CARL•X™

**TLC**delivers.com

## **Trusted by the largest, busiest libraries**

TLC's CARL•X is purpose-built for the largest and busiest metropolitan libraries. Customers can take advantage of annual custom development commitments to help ensure that they continue leading the industry in serving the evolving needs of their communities. Projects are designed and delivered by a team with the highest developer-to-customer ratio in the industry.

INTEGRATED LIBRARY SYSTEMS





# TLC•Cloud Services

## Cloud Hosting Services

TLC has teamed up with Oracle to redefine your experience with hosting library services: introducing TLC•Cloud Services, an improved hosting platform.

TLC•Cloud Services utilizes Oracle Cloud Infrastructure (OCI) to provide our customers with unmatched control, security, and predictability to deliver high-performance, Cloud-based infrastructure services.

Our current products offering TLC•Cloud Services include CARL•X™, Library•Solution®, and Library•Solution® *for Schools*. TLC offers ILS hosting in multiple regions of North America and globally, providing support for regions and countries who prefer or require local data residency.

# Data Services

## BiblioFile

Continuous delivery of RDA-enriched records for your library's OverDrive® and cloudLibrary by bibliotheca® digital resources, compatible with any ILS.

## ITS•MARC

High quality copy cataloging via the web or Z39.50 for a low, fixed annual price, including free BiblioFile cataloging software.

## RDAExpress™

Automate your library's entire RDA conversion process in 48 hours or less. Improve discovery while lowering cost.

Contact our data service experts with custom projects for any ILS: 800.325.7759





**TLC SmartTECH**

## Interactive Hardware

TLC•SmartTECH is a curated selection of interactive hardware to help your patrons engage further with your library services. Our product lineup includes ADA digital kiosk monitors and accessories, book-vending mini library kiosks, AV carts and furniture, hygienic cleaning products, and more.

TLC keeps libraries and their patrons in mind when hand-selecting each featured product from over a thousand different product options and a large variety of vendor partners.

**TLC SmartTECH.shop**

# AMH & RFID



**techlogic**

BUILT BY LIBRARIANS

Automated material handling and RFID solutions built exclusively for libraries and designed, manufactured, and supported in the USA.

TLC's Tech Logic has a history defined by helping library patrons and employees, just like yours, interact with more ease, accuracy, efficiency, and convenience. We connect people, products and solutions for a better library experience. Our American-designed and -manufactured products brilliantly save time and money year after year — transforming your library operations from process first to people first.

**TLC**delivers.com