



Residential Pharmacy Support

Pharmacy Services

- Offer special packaging to assist those that self-administer as well as those that pass meds (*photos on back; traditional packaging also available*)
- Assist with insurance plan and co-pay questions, including Medicare Part D formularies
- Cycle regularly scheduled medications
- Fill all medications including primary care and OTCs
- Make a pharmacist available for consultations
- Provide Medication Administration Records (MARs/eMARs) and Physician Orders (POs)
- Assist in completing prior authorizations and formulary alternative requirements
- Work with doctors for refill authorizations
- Provide emergency kit and backup supplies as states permit
- Transfer prescriptions for your residents, making the process as seamless as possible
- Offer on-site immunization services

Delivery Services

- Genoa can deliver medications to residential programs, assisted living facilities, and satellite locations
- Genoa can also mail prescriptions directly to your facility

Online Features

- Request Refills
- View your residents' medication profiles and print them to take to provider appointments for review
- View drug-to-drug interactions
- See photos of residents' medications
- Online Bill Pay
- Drug Guides

After-Hour Services

- An on-call pharmacist is available 24/7



Our Packaging Options

Medication Error Reduction Packaging

Our medication error reduction packaging is offered at no additional cost to residents. Since the bubbles are individually labeled and perforated, a single dose can easily be removed from the package. At the top of each package you will find a complete medication record including pill descriptions and quantities. This system is meant to reduce errors and increase safety during medication administration.



Each of the large bubbles include:

- Resident name
- Medication type
- Date
- Day of the week
- Color coordination for the time of the day
- Time codes

Single Dose Card

The unit dose punch card generally holds one medication in each bubble. The bubble is large enough for any medication. Each card is labeled with clear indications of when each dose is to be taken. There are different versions of the unit dose card available.



Vials

Genoa provides traditional vial packaging for more independent residents. Vials are available with or without child safety caps.



Our Medication Administration Record Options

We have the ability to provide Medication Administration Records (MARs) which have some tailoring capability.

For each medication, we can print (or not print):

1. Side effects for that drug
2. Drug imprint/shape/color
3. Prescriber
4. Rx number
5. Order date
6. Diagnosis per order
7. Refills remaining and Rx expiration date
8. "X outs" – X's in the days that a med is not given (e.g. if a med is given weekly on Monday the rest of the days can be X'd out)

