

TRANSFORM HOLDS PICK-UP

We can transform the service you offer customers for collecting their reserved material. From solutions that use intelligent shelves in the library, to steel enclosed lockerstyle kiosks, our products offer you unparalleled choice in how you transform this service for both staff and customers alike.





Smart Reservation Shelves

Ever wanted to eliminate all the paper receipts and elastics (and time!) from your holds process? Imagine just placing incoming holds on a shelf in random order and letting the Shelves take care of notifying the customer of the material's availability and location. The Shelves can also generate a lapsed holds list. The Shelves require standard 110 volt outlet, network connection and interfaces to the ILS via SIP2.



Holds Pick-Up Lockers

Our self-service Holds Pick-Up Lockers serve as a fully automated holds pick-up collection point. The steel enclosed kiosk ensures safe and secure storage for customer-reserved items. The locker kiosk is easy for staff and customers alike to use. Staff allocate material to lockers through a client application. Once scanned, the item is assigned a locker, a receipt is printed with a barcode and the item is ready to be loaded into its locker. At the kiosk, staff simply scan the barcode to automatically unlock the correct locker, place the item(s) in and close the door. To retrieve their material a customer scans his or her card and the locker opens. Once the locker door is closed the transaction is concluded and the items are checked out to the customer. Up to 102 lockers can be configured and we also have a unique Return bin unit available making it simple to provide a seamless service point for Holds pick-up and dropoff. The locker kiosk requires standard 110 volt outlet, network connection and interfaces to the ILS via SIP2.

