

Products and services

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Crowe Healthcare Compliance Program Effectiveness Assessment

Crowe understands the need for an independent Compliance Program Effectiveness Assessment. Leading practice suggests an independent review be performed every three to five years. Crowe's experience performing compliance program assessments spans many health system clients over the past 20 years. During the COVID-19 pandemic, compliance program assessments, like many activities, were largely paused. Now, requests from hospitals and health systems for an independent review have resumed. This is more important than ever given the ever-changing landscape of healthcare operations and **Department of Justice (DOJ) revisions** to the Evaluation of Corporate Compliance Programs made in 2019 and 2020.

Approach

Crowe's approach to Compliance Program Effectiveness Assessments consists of three levels of analysis to benchmark your Compliance Program against **OIG (Office of Inspector General)** and **DOJ** recommendations and industry leading practices:

- Interviews with select members of leadership, management and governance
- Independent validation through testing of certain elements of the compliance program
- Review and analysis of compliance documentation

We anticipate the project will span between 8 and 10 weeks and most work can be performed remote.

Learn more

To learn more about our collaborative approach please contact:

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Value

Through our collaborative, no surprises approach, Crowe clients have found value from our Compliance Program Effectiveness Assessment in many areas including:

- Enhanced compliance insights from having Crowe's independent perspective in providing enhancement opportunities.
- Enhanced view into the maturity level in the use of technology and data. This is growing in importance in demonstrating the effectiveness of the Compliance Program.
- Reduced risk of noncompliance through the collection of Tone-at-the-Top perspectives.
- Enhancement opportunities comparing the Compliance Program to industry leading practices.
- Enhancement opportunities through a deeper dive into the compliance risk assessment process (considered by many the eighth element of an effective compliance program) as a foundational element.

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