



# Deliver great patient experience from one unified platform

With Birdeye, get new patients and manage existing ones from a single, easy-to-use platform. Be found, be chosen, and become the best practice in your area.

## Get new patients with Webchat

Install Webchat on your website to respond to questions in a flash. Turn website visitors into patients – from the office or when you're on-the-go.

## Effortlessly get new reviews from patients

Whether you have a Practice Management System or not, Birdeye completely automates your review collection process. Get a constant stream of online reviews and attract new patients.

## Be the top local search result

Rank high in relevant search results. New reviews and Birdeye's SEO-optimized custom profiles help you outshine the competition.

## Manage your patients on-the-go

Birdeye's easy-to-use mobile app allows you to manage your patients from anywhere. There is no need to be near a computer to provide an excellent patient experience.

## Do it with Messaging

People don't call or email anymore, they message. Convert leads over text, Google, Facebook, Instagram messaging, video chat, and voicemail with Birdeye Messaging.

Do you have any appointments for this week?

Yes, our next opening is Thursday at 1 pm. Does that work for you?



Just a reminder, your appointment with Dr. Blair is tomorrow at 1 pm.

Thanks, see you then.

Dental practices love Birdeye

**"Birdeye has been one of the best investments we have made for our business. From the customer service to the actual results. It has been an absolute game changer for our practice. I cannot recommend it enough. One of the easiest decisions you can make."**

Dr. Michael Hanley, Hanley Family Dentistry

# Birdeye Customer Marketing Platform



## Messaging

The single messaging platform for your team to connect with leads and customers.

Inbox

Facebook Messenger

Google Messenger

Instagram Messaging

Receptionist

Texting

Teams

Video Chat



## Reviews

Consistently generate more reviews and higher ratings.

Review generation

Review responses

Review monitoring

Review marketing



## Webchat

Connect with website visitors on their terms through Webchat, Livechat and chatbot and never miss a lead again.

Livechat

Chatbot (Robin AI)



## Listings

Keep your business information accurate and consistent across 50+ websites.



## Surveys

Engage each customer at the right time with NPS or CSAT surveys to improve your service.



## Benchmarking

Make competitive insights your unfair advantage.



## Referrals

Make it simple for your customers to refer your business.



Birdeye helps businesses grow through happy customers. Over 60,000 businesses use Birdeye every day to attract new leads with Listings, Reviews and Referrals, convert them into customers with Webchat and Appointments, and delight those customers with Surveys, Ticketing, and Insights — all in one place.

Call us at [1-800-561-3357](tel:1-800-561-3357), [schedule a demo](#) or visit [www.birdeye.com](http://www.birdeye.com) for more information.