



## INSURANCE ACCOUNTS RECEIVABLE OUTSOURCING

### WELCOME

Our billers at OMS Billing Solutions have extensive knowledge in OMS billing and coding, along with a passion for providing best-in-class service. Best of all, we work remotely with your system while taking every precaution necessary to protect your patient's confidential information. By taking the administrative burden off of your team, they have more time to dedicate to providing superior care to your patients.

### SOLUTIONS WE HAVE FOR YOUR PRACTICE

Our services are tailored to meet your unique needs. Our insurance A/R outsourcing package includes, but is not limited to:

- Claim Submission (Dental and Medical)
- Claim Follow-Up
- Outstanding Claim Inquiry and Correction
- Appeals
- Retrieval of EOB/ERA
- Insurance Payment Posting
- Posting of Contractual Adjustments
- Processing Initial Patient Statements
- Answering Insurance-Related Patient Account Questions
- Detailed Chart Audit of 20 Patient Accounts
- Dedicated Account Manager

### HOW WE KEEP YOUR PATIENTS' INFORMATION SAFE

- We connect to your system via a HIPAA compliant secure remote connection method that keeps everything we do within your Practice Management Software and on your network.
- We work closely with a Cyber Security Firm that does regular internal and external vulnerability scans and works closely with our IT company to mitigate any risks found.
- Annual Cyber Security Awareness training
- Annual HIPAA training



## INSURANCE ACCOUNTS RECEIVABLE OUTSOURCING

### ABOUT TERRI BRADLEY, CPC

- Founder of OMS Billing Solutions
- 35+ years of OMS experience.
- Certified Professional Coder (CPC) and a Member of AAPC.
- Publications
  - Contributing author in *CDT Coding Companion: Help Guide for the Dental Team* American Dental Association, 2017, 2018, 2019, and 2020.
  - Bradley, Terri "Coding, Billing, and Third Party Payers." Ed. Fonseca, Raymond J. *Oral and Maxillofacial Surgery*, 3rd edition, Vol 1. St. Louis: Elsevier, 2017.
  - Jundt, Jonathon S. MD and Bradley, Terri *Dictations and Coding in Oral and Maxillofacial Surgery* Houston, TX: MD2B, 2017.
- Co-founder of SOMSA Society of OMS Administrators (formerly JAWS Society).

### ABOUT OMS BILLING SOLUTIONS

- Founded in 2015
- Full time team working together daily in our Newburyport, MA office
- We have Certified Professional Coders, Certified Professional Billers, and AAPC members on our team.
- Over 85 years of combined experience in Oral and Maxillofacial Surgery billing.
- Over 120 years of combined billing experience.

### ABOUT OUR CLIENTS

- Client base exclusively comprised of oral surgery practices (solo, small and large group and academic) nationwide.
- Office-based billing, hospital-based billing and facility billing.

### AREAS OF EXPERTISE

- Dentoalveolar
- Trauma
- Pathology
- Infections
- Orthognathics
- Implants and Grafting
- Head and Neck Cancer
- TMJ
- Coordination of Benefits

### INSURANCE PLANS

- Blue Cross Blue Shield Payers
- Commercial Medical Payers
- Medicare
- Medicaid
- Dental Insurance Payers