



Eligibility Verifications

ELIGIBILITY VERIFICATION WITH PAYERS

Eligibility checking is the single most effective way of preventing insurance claim denials. Our service begins with retrieving a list of scheduled appointments and verifying insurance coverage for the patients. Once the verification is done, the coverage details are put directly into the appointment scheduler for the office staff's notification.

THERE ARE THREE METHODS FOR
CHECKING ELIGIBILITY:



Online

Using various Insurance company websites and internet payer portals we check patient coverage.



Automated Voice System (IVR)

By calling Insurance companies directly an interactive voice response system will give the eligibility status.



Insurance Company Representative Call

If necessary, calling an Insurance company representative will give us a more detailed benefits summary for certain payers when not available from either websites or automated phone systems.