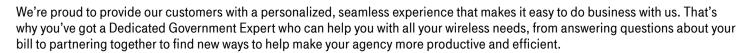
T-MOBILE FOR GOVERNMENT

Meet your Dedicated Expert

One point of contact, backed by a Government Team of Experts



Account support tailored to your agency

Your Dedicated Government Expert is backed up by a highly trained Government Team of Experts and works hand-in-hand with your account representative, so we've always got you covered.

Account status and summary reports

Get your basic account information or a complete breakdown of phone numbers, order information, changes to your account, and more:

- Account number
- Mobile number
- Current status
- Activation date
- Rate plans and features SIM card

Voice and data troubleshooting

Reach out with any issues.

Bill summary

Receive a one-page summary of your bill for quick access to basic information.

Equipment Installment Plan (EIP) report Stay one step ahead with a detailed look at your EIP.

Rate plan and feature analysis

Compare past bills to help you optimize plans and features on your account.

Contact your Dedicated Government Expert with any account service needs

Dedicated Government Experts are available for Government customers with 25+ lines. We'll respond within 48 hours for qualified accounts Monday through Friday 8:00 a.m. - 5:00 p.m. in your local time zone.



#1 in Business Wireless Customer Satisfaction for three years in a row.

T-Mobile is honored to be awarded as the Highest in Business Wireless Customer Satisfaction by J.D. Power across Very Small, Small/Medium, and Large Enterprise lines of business.

T-Mobile received the highest score among very small, small/medium, and large enterprise business wireless providers in the J.D. Power 2017-2019 U.S. Business Wireless Customer Satisfaction Studies of customers' satisfaction with their current wireless provider. Visit jdpower.com/awards. See Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile, the T logo, and the magenta color are registered trademarks of Deutsche Telekom AG. ©2020 T-Mobile USA, Inc.