# False Alarm Management
## (Powered by CryWolf)

Reduce false alarms –
increase permit compliance –
and recover false alarm response costs.

## WHAT IS THE PROBLEM?

Responding to false alarm calls costs public safety agencies millions of dollars every year in staff time and resource utilization. Tracking and managing false alarms is tedious, time consuming and inefficient. The result – fees and fines go uncollected and the number of false alarms continues to increase, draining local resources.

## WHAT IS THE SOLUTION?

Hundreds of jurisdictions across North America have transformed their false alarm programs with greater compliance, reducing false alarms and increasing fee and fine collections by monitoring and enforcing their ordinances with CryWolf managed-services solution.

## WHAT ARE THE BENEFITS?

With CentralSquare False Alarm Management (powered by CryWolf), managing your alarm program becomes our responsibility. Our comprehensive services solution administers alarm system registration and renewals, tracks and processes false alarms, manages fees and fine collections, and processes appeals. With all correspondence, invoices, telephone scripts and public-facing webpages customized to meet your business objectives, we serve as your partner in reducing false alarms while maximizing citizen compliance and engagement.

**REDUCE FALSE ALARMS BY MORE THAN 80% AND SAVE VALUABLE TIME FOR DISPATCHERS AND RESPONDERS.**

## WE MAKE IT EASY

- We manage your alarm program to your ordinance provisions on a risk-free, revenue-share basis.
- Service fees are based on a percentage of the alarm program revenue collected.
- No upfront systems development, licensing, implementation, or equipment costs.

### FEWER FALSE ALARMS

False alarm reductions of more than 80%

### EFFICIENT PROCESSING

Processing rates as high as 250 violations in 40 minutes

### IMPROVED COMPLIANCE

Permit increases of up to 50%

### INCREASED COLLECTIONS

Collection rates of more then 85%

## WHO WE ARE

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 7,650 organizations from the largest metropolitan city to counties and towns of every size across North America.

CentralSquare's broad, unified and agile software suite serves 3 in 4 citizens across North America. Our technology platform provides solutions for public safety, including 911, computer aided dispatch and records management. For public administration agencies, CentralSquare provides software for finance, human capital management, payroll, utility billing, asset management and community development.

More information is available at www.centralsquare.com.

### 7,650

**AGENCY CUSTOMERS**

### 3 in 4

**CITIZENS SERVED ACROSS NORTH AMERICA**

### 2000+

**EMPLOYEES FOCUSED ON SERVING THE PUBLIC SECTOR**