# eGovernment Solutions and Services Overview

www.sunrisesys.com



Build Customer Centric Solutions using Leading Technologies

Turning idea into solution based on collaboration with our customers







### Overview

- Founded in 1990
- HQ in Edison, New Jersey
- Offshore Centre in Bangalore
- o ISO9001 and ISO27001 Certified

### **Awards/Recognitions**

- "Bright Ideas" in Government"
  - o "Best Application Supporting
    - Public Agency"
- "Supplier Partnership Award"
- "Service Excellence Awards"



### Services

- IT Solutions
- Analytics
- Talent Solutions

### **Experience**

- 3+ Decades of industry experience
- 100+ Projects executed
- Building high energy result-driven teams
- Longer partnerships with customers



# State Contract and Partner Programs













Sunrise Software, Services and Maintenance/Support available through M0003 Software License and Related Services M2001 Temporary Staff Services (IT and non-IT)



## Our Nationwide Customers

### > State of New Jersey

- Department of Treasury
- Department of Community Affairs
- Department of Health and Senior Services
- Staffing Services for OIT, DHS, Judiciary-IT, NJ-EDA, NJ Transit

### New Jersey Counties and Municipalities

 All New Jersey Counties and Municipalities utilize one or more solutions from Sunrise

### Private industry customers include:

Allergan, Ally Bank, BMO, Chubb, Deere, eBay, GE, Johnson and Johnson, Merck, Nike, Pfizer, T-Mobile/Sprint, Travelers and others



# Services and Solutions

Talent Solutions

- Contingent Staffing
- MSP Staffing
- SOW
- Payroll Services
- VOP Services
- Fulltime Placements

eGovernment Solutions

**IT Solutions** 

- Cloud-based Online Portals
  - \*Government to Citizen/Business
  - \*Government to Government
- Records Management Systems
- Compliance Systems
- Workflow Systems

**Analytics** 

- Data Integration
- Descriptive Analysis
- Data Visualization
- Realtime Dashboards
- Data Modeling
- Simulation & Optimization



# State of NJ Dept of Treasury

### Artemis Systems (Statewide use by State and Local Agencies)

- Hosted by OIT and in use by All State Agencies, 21 Counties 565
   Municipalities and 600+ School Boards
- Cloud based, secure, user-friendly system enabling DORES-RMS staff to author, maintain and publish Records Retention Policies and Schedules.
- Electronic submission of Disposition Request with E-Signatures
- Online since Year 2008

### Sunrise-Records Information Management (RIM) system

- Inventory Management of physical records (boxed, tapes, microfilms) stored at State Records Center
- Electronic Content Management (including Capstone E-mail boxes)



# State of NJ Dept of Community Affairs

### Online Financial Disclosure (FDS) Filing System

- Cloud based, secure, user-friendly system enabling Local Government
- Local Government Officials (elected and appointed officials) prepare and file Annual Financial Disclosure Statements
- Hosted by Sunrise and is in use by DCA staff members, 21 Counties, 566
   Municipalities and Fire Districts and other Local Govt Entities
- Offers Public Record Search for filed FDS
- Online since Year 2014 and more than 25,000 annual filings from various Officials



# State of NJ Dept of Health

### Public Health Portal

- Funded by State and sponsored/managed by NJ Health Officers Association
- System offers Electronic Health Records management capability
- Allows general public to find Seasonal and Pandemic Flu (e.g. H1N1) Vaccine clinics and make an online appointment
- Interfaces with NJIIS statewide immunization registry (NJIIS) to maintain immunization records in a central repository
- Track Vaccine Inventory and usage data
- Property lookup (map based) and management of property-related documents (environmental and others) to help Health departments



Asset Management Module – Track key assets and resources

### County to County Shared Services

### Multi-county shared services eRecording Portal

- Online since 2003 and in use by 10 out of 21 counties
- Shared services eRecording Portal for County Clerks to enable electronic recordation of land records (Deeds, Mortgages, etc.)
- Full integration with County's existing back office systems
- Open Web API for integration with Bank/Mortgage Processing systems
- Online Electronic Payments for processing of Recording Fees
- Process an average of 300,000+ transactions annually with \$100+ Million in recording and realty transfer fee electronic payment
  - "Best Application Supporting Public Agency" recognition by Digital Government



### County to County Shared Services

### Multi-county Online Assessment Appeals Portal

- Online since 2010 and in use by multiple counties
- Shared services online system to allow property owners and their attorney/agent to file an online assessment appeal
- Support online Judgements and Stipulations with an integrated workflow for Property Owner, Attorney, Municipal Assessor and Attorney
- Integration with GIS and other systems to leverage existing IT investments
- Integration with Cisco-WebEx Video Conf for Social Distancing and support Remote/Work from Home (due to the current Corona Virus Pandemic)
- "Bright Ideas Innovation in American Government Award" Harvard Ash Center



# **Enterprise-wide Records Management**

### Sunrise-Records Information Management (RIM) System

### **Cloud/Web Based Secure Comprehensive Records Management System**

- Electronic Content Management (JPEG, Audio/Video files)
- Document Imaging and Scanning
- Records Inventory Management
- Storage Center Management
- Long Term Email Retention
- Automatic assignment of Records Retention Policy
- Initiate Records Disposition Request to State-DORES-RMS
- Enable Online Public Record Search
- E-Discovery Tools
- Management Reports
- Certified by State of NJ-DORES-RMS



# Agency/Department Workflow Systems

### Centralized Contracts Management and Invoice Workflow

- Capture all contract specific information including Start/End Date, Total Value
- Type of Contract (State, Bid, RFX, etc.)
- Assign Vendors and Purchase Orders to Contracts
- Track Spend Data (link invoice details), Renewals and Extensions
- Automated Reminders for Contract Expiration (Avoid Penalties and/or Cost increase)

### Invoice Workflow

- Manage incoming invoices/POs/Vouchers
- Route to Approvers for Review and Manage Exceptions
- Link to A/P system for payments
- Integrate Spend data by PO and/or Agency
- Maximize Early Payment Discounts and Minimize Late Payment Penalties



### **Sunrise Services**

- ➤ Software/Solution Installation and Configuration
- ➤ Data and Image Migration Services
- Systems Integration Services
- > Agency specific customization
- End User Training and Rollout Services
- Ongoing Maintenance and Support
- Disaster/Recovery Planning and Implementation
- Staffing Services (IT and non-IT)



# **Tools & Technologies**



**BI Tools** 









Power BI





### III Data and Middle Tier

















X Xamarin









### **Your Partners in Success**

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