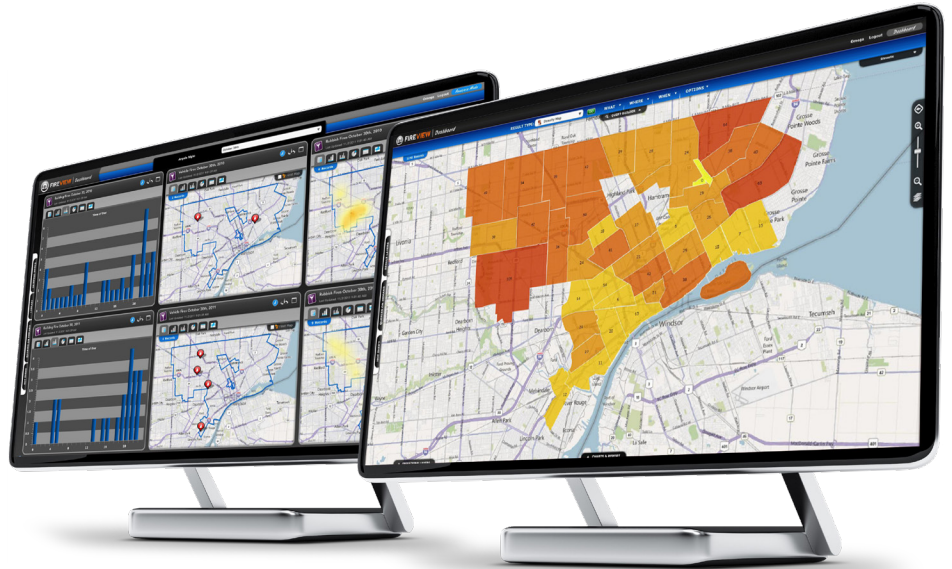# ◈ CENTRALSQUARE

FireView Analytics

Better Insight, Improved Operations

WHAT IS THE PROBLEM

Data collection and analysis is critical for Fire Departments in order to meet NFIRS and NFPA requirements, as well as justify staffing and budget needs. Departments often find themselves piecing together data from disparate systems to create reports, which results in wasted time and effort as well as a greater margin of error in data correlations.

WHAT IS THE SOLUTION

Make your data work the way you need it to. FireView Analytics combines disparate data sources for easy analysis that empowers your Fire Department to make smarter decisions on resource deployment, protocols and budget expenditures. By combining data, analysis, mapping, and knowledge management into a full operational performance view that mirrors the organizational structure of a fire department, Fire Departments can leverage FireView Analytics to continuously track against established benchmarks as well as identify areas of improvement.

WHAT ARE THE BENEFITS

As part of ongoing accreditation efforts, Fire Departments using FireView Analytics see improved ISO ratings as they bring together relevant data from their unit response, call processing, turnout, travel, total reflex times, reported incidents, calls for service, inspections, patient care reports, unit and community data, and records into a unified view for thorough analysis and smart decision making. The data helps satisfy many NFIRS, ISO and NFPA requirements which can result in the community benefiting from lower insurance premiums and improved safety.

FEATURES

- Analysis and Dashboard modes

- Esri Maps with User Data
  (i.e. districts, beats, etc.)

- Response Times Analytics

- NFPA 1710 Dashboards/Reports

- On-Demand Queries

- Scheduled Report Generation

- Threshold Alerting

- Address Geo-verification

- Density Maps

- User-Base Security

SEARCH, ANALYZE, SHARE

With timely insight into trends, patterns and behavior, Fire Departments can visualize data that supports information-based decisions to promote responder safety and efficient operations. Users can define their search criteria to quickly access information and use Esri-based maps and components to focus in on specific geo data (i.e. district) to plot and analyze their operations, and then share with others through easy-to-create dashboards and reports.

SECURE, PERMISSION-BASED ACCESS

Deployed in AWS GovCloud, your data is protected with world class security encryption that is CJIS, ITAR, and FIPS compliant. CentralSquare's proven identity management ensures complete CJIS compliance and user management, which Administrators can easily configure for existing and new users.

DATA SETS

- Incidents
- Records
- Apparatus

SIMPLIFY OPERATIONS

- Define, assign and communicate
- Set strategies and priorities
- Handle special events
- Collaborate with fellow staff members

- Track progress made towards set goals
- Automate preset threshold alerts
- Create and share dashboards

WHO WE ARE

CentralSquare Technologies is an industry leader in public safety and public administration software, serving over 7,650 organizations from the largest metropolitan city to counties and towns of every size across North America.

CentralSquare's broad, unified and agile software suite serves 3 in 4 citizens across North America. Our technology platform provides solutions for public safety, including 911, computer aided dispatch and records management. For public administration agencies, CentralSquare provides software for finance, human capital management, payroll, utility billing, asset management and community development.

More information is available at www.centralsquare.com.

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