

# **FastTrackGov®**

Connecting You To  
Your Citizens and  
Easing Your  
Processes



## **Public Facing Portal**

The *FastTrackGov* Citizen Portal delivers outstanding customer service to your citizens by making services available online 24/7. Citizens can complete online applications for licenses, simple permits, construction permits, check status and submit requests, complaints, request/schedule inspections, and make all of their payments online.

## **Licensing**

*FastTrackGov* Licensing tracks and manages your business processes associated with registrations, licensing, and renewals of virtually any type of license. *FastTrackGov* meets your specific needs with flexible, configurable workflow and best practices.

License types include, but are not limited to the following:

- Business Licenses
- Temporary Business License
- Mercantile License
- Retail/Service License
- Event Permits
- Farmer's Market
- Food Establishment Plan Review
- Food Permits
- Food Handler's License
- Temporary Food Permits
- Liquor License
- Auctioneer License
- Marriage License
- Chief Union License
- Lodging Permits
- Rental Registration
- General Contractor
- Electrical Contractor
- Mechanical Contractor
- Plumbing Contractor
- Fire Contractor
- Vehicle for Hire
- Driver
- Vehicle
- Owners

## **Permitting/ Land Management**

Applying for a permit requires a lot of work from the applicant and managing that process can be difficult even for the most experienced staff member. As we all know, permitting is a very involved process and requires multiple departments to stay in sync. With *FastTrackGov*, you have the ability to apply for permits using the Citizen Portal, and the staff member is assured of an approval based on business practices.

You can manage all of these steps easily with increased efficiencies utilizing automated workflow with the result of a permit issuance, such as Certificate of Approval, Certificate of Occupancy, etc. Permit types include, but are not limited to:

- Residential Construction Permit
- Commercial Construction Permit
- Permit Updates
- Partial Permits
- Certificate of Continued Occupancy
- Planning Permits
- Board of Adjustment Variance
- Minor Project Plan
- Preliminary Subdivision
- Engineering Permits
- Road Opening Permits
- Septic Permits
- Land Use Permit
- Borrow Permits
- Communications Tower
- Conditional Use Permits
- Land Alteration Permit
- Home Business Permit
- Zoning Permits
- Variance Request Permit

## **Code Enforcement/ Case Management**

Managing Code Enforcement Activities, as a result of spot inspections and scheduled inspections, can be challenging. *FastTrackGov* allows you to electronically record inspections from your iPhone or tablet. Need to issue a violation or stop work order? Search your code book electronically for the proper citation, take pictures, sign violation notices electronically and email them to the proper individual.

## **Citizen Interaction**

*FastTrackGov's* Citizen Interaction is an interactive communications system for Citizens to submit requests, complaints, compliments, and track their requests online 24/7. Submissions are streamlined and routed to the proper department/individuals electronically for review and quick resolution.

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