

# Leverage

# Information

# Into Advantage

**RICOH**  
imagine. change.



Ricoh USA is an information management and digital services company connecting technology, processes, and people. As part of a global leader, we create competitive advantage for over 1.4 million customers and solve problems for organizations large and small. Every day our 90,000 global employees serve a vast array of industries designing and optimizing end-to-end business solutions. At the forefront of innovation, we use a wide range of systems, platforms, and imaging technologies to make data accessible to people faster and with more insight than ever before.

- 51,000 global technology patents
- 200 countries and regions served
- 86% of the U.S. Fortune 500 served
- 15,000 employees in the United States
- U.S. based technical support & service

## Technology

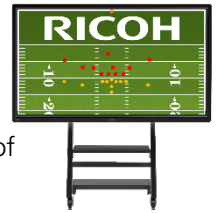
### Multifunction Printers that Improve Workflows

Ricoh has been a global market share leader in multifunction printers (MFPs) and digital production printers for many years. The ease of use and integrated scanning, routing, and data extraction by Ricoh MFPs has increasingly made them a valuable part of many organization's document management systems.



### Interactive Displays that Encourage Teamwork

Ricoh offers a range of interactive displays that are compatible with any computer, network, or software. These devices enable many users to collaborate in one location or many. Dozens of users can write on the shared screen from their computer, smart phone, or tablet even if they are thousands of miles away. Teachers can engage students and get quick responses whether they are local or remote.



## Services

### Industry Best Practices that Support Customer Goals

Ricoh is continually seeking ways to improve communication for customers. As documents transition from printed to electronic format, Ricoh helps customers digitize printed documents, leverage e-forms, extract and protect data, and make it available securely through cloud services.



### On-site Service that Meets Daily Needs

Many companies and government agencies have Ricoh employees serving on-site daily. They provide IT support, staffing, technical expertise, and many other services. Ricoh also has thousands of field service employees throughout the U.S. who are continually trained.

## Software

### Software that Improves Productivity

Ricoh offers and supports many software applications including DocuWare® (a Ricoh company) and Microsoft® Office. These applications help customers automate workflows to increase productivity and accuracy while reducing risk.



[www.ricoh-usa.com](http://www.ricoh-usa.com)

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