



eMazzanti Technologies is your Municipality's go-to team for business technology.

Cyber Security IT network security, device security, file and data security — keeping your network and assets safe is our business. That's why we offer comprehensive IT security, support, implementation and maintenance. You get focused, personalized solutions and service that integrate easily with the way you work.



Managed Services & 24/7 Help Desk

Want less worry, less stress, reduced costs, and proactive around-the-clock protection for your assets? Our 24/7 proactive network monitoring, management and maintenance offers customized, comprehensive protection at a totally affordable flat monthly fee.

Business Continuity & Disaster Recovery

Our innovative solutions thoroughly support your business operations at all times, helping you quickly and methodically recover from a disaster or unexpected event and easily resume operations.



Cloud Services Considering moving your data to cloud? We can show you how to access servers, storage, databases and a broad set of application services over the Internet and save money.



eMazzanti Technologies helps Municipalities of all sizes use and optimize their technology to reach specific business goals. We offer comprehensive, scalable and cost-effective network solutions along with custom software development. Whether your project is short or long-term, you can count on eMazzanti to be your trusted ally in planning, implementing and managing all aspects of your business technology.

24/7 IT Support/ eCare Network Security

Your Municipality relies on technology in a thousand different ways. If something goes wrong, it brings civil and emergency operations to a screeching halt. Don't

HIRE A NINJA



leave your citizens hanging and your staff scrambling! Keep things running smoothly with round-the-clock IT support from eMazzanti Technologies.

From basic troubleshooting to the blue screen of death, our engineers are on hand 24/7 to get your Municipality back on track fast when something goes wrong.

And with our reliable and cost-effective managed services, you can stay one step ahead of the next problem and the one after that! We'll vigilantly monitor your network for potential issues while making sure everything is up-to-date, efficient, and secure.

Our comprehensive eCare services include:

- 24/7 Help Desk
- Service Level Agreement
- Ticketing System
- Patch Management / OS Updates
- Central Antivirus / Spyware Management for Desktops and Laptops
- Temporary File Cleanup with Uptime / Disk Space Analysis
- Network Monitoring and Notifications
- Proactive Network Maintenance
- Documentation / Reporting
- S.M.A.R.T. Predictive Disk Health
- Performance Monitoring
- Backup Monitoring



TECHNOLOGY STRATEGIES FOR STATE AND LOCAL GOVERNMENTS

eMazzanti's team of trained, certified IT experts rapidly deliver increased revenue growth, data security, and productivity for Municipalities of all sizes. Headquartered in New Jersey, the firm offers cloud and mobile solutions, multi-site technology implementations, outsourced network management, 24 x 7 support, digital marketing services and cybersecurity assessments and protection services.



eMazzanti has received many accolades for superior service delivery and stellar growth. The firm has been included on the INC 5000 list of fastest growing privately held companies nine times - including eight consecutive years in a row, recognized by Microsoft as a 4x partner of the year and a Watchguard 5x partner of the year. NJ Biz has recognized the firm as the 2016 Small business of the year and also as a leading NJ Digital Innovator.



**TECHNOLOGY STRATEGIES
FOR STATE AND LOCAL GOVERNMENTS**



Messaging Architects™

Architected | Compliant | Secure

An eMazzanti Company

Data Governance

Messaging Architects assists Municipalities of all sizes to navigate their data governance risks and records management policies.

Unstructured Municipal data is often stored in hundreds of different formats. If any of this data vanishes, you may never be able to replace it. Litigation that results from poor information management can cripple your Municipality and the costs of eDiscovery under duress can hurt your tax payers. The constant growth of unstructured Municipal data has significant implications for organizations in terms of cost and risk.

With a clear Information Governance strategy and the right technology you can gain control of your unstructured data.

IDENTIFICATION There is a plethora of different systems that can be used to store electronic information on premise, in the cloud and on portable devices. In addition, the content in those electronic documents could put an organization at risk if PII, PCI or PHI data is being stored inappropriately. Messaging Architects can evaluate your data sources and even run content evaluations to determine levels of exposure to the organization.

ORGANIZATION Messaging Architects assists Municipalities develop policies around information storage, management and usage. With the new level of accessibility, movement of data to off-site locations, policies governing not only storage but proper management and monitoring of this data is more important than ever.

SECURITY Our team of Certified Information Security Officers (CISOs) can help identify vulnerabilities and develop strategies for securing and ensuring the safety of that information.

COMPLIANCE Many of the issues around records management and records security can be addressed through policies and technologies such as DLP (Data Leak Prevention) but ultimately it is the responsibility of the Municipality to monitor the compliance with these policies.

Let the Messaging Architects Information Governance experts help you locate what is in your data easily, quickly and when you need it. Our solutions help all relevant departments within the Municipality stay protected, compliant and in the know of what's in their data.

Contact Us: 844.360.4499 [MessagingArchitects.com](https://messagingarchitects.com)



Messaging Architects™

Architected | Compliant | Secure

An eMazzanti Company

eDiscovery

Data Governance and Compliance

Compliance is a way of life. Knowing what is in your data keeps you out of trouble. Messaging Architects approaches data and records management with a structured and comprehensive plan that will reduce your Municipality's risk and growth of unstructured data. By identifying and controlling personal and professional data – at rest, in motion and in use – Municipalities will be uniquely positioned to control their unstructured data.

Electronic discovery, or **eDiscovery**, is the process used to collect electronic data that is used as evidence in a court case. Emails, text messages, instant messages, file shares, media posts, voicemails, and any other data that can be captured and stored electronically falls under the heading of eDiscovery. In today's political environment, any municipality that does not have an eDiscovery solution in place, can be at risk.

With quick access you can reduce the data sets you will need for compliance and litigation, as well. Our eDiscovery solution quickly connects all your unstructured data locations, while identifying relevant data and maintaining an up-to-date index of your information. Messaging Architects tools are fast, sophisticated and proven to get your team the results they need, when they need it.

PHASE 1: Identification, Preservation and Collection. This is where you find out where the data is that you need, how you are going to protect and maintain its integrity and then how you are going to collect it.

PHASE 2: Data Analysis, Reduction, Analytics. After the collection has taken place, you can analyze what has been collected. In reviewing what was collected, you then streamline, and remove duplicates, so you can access exactly what you need. Then, as a last step, you analyze again

PHASE 3: Processing, Review, Production: This last step in the process is critical to producing relevant data to important parties. You synthesize the data you have collected, review it, and then produce your final reports.

Let the **Messaging Architects eDiscovery experts** help you locate what is in your data easily, quickly and when you need it. Our solutions help all relevant departments within the Municipality stay protected, compliant and in the know of what's in their data.

Contact Us: 844.360.4499 [MessagingArchitects.com](https://messagingarchitects.com)

Messaging Architects, An eMazzanti Company, has been providing professional consulting services around unstructured data and information governance for over 12 years.

Let Messaging Architects experienced consultants address your information risk management strategies, eDiscovery processes, data security and Municipal information management policies.

Discover your data wherever it resides, through smart search and eDiscovery tools that connect to multiple platforms including Microsoft Exchange/O365, Box, Citrix, ShareFile, Google, Amazon, and GroupWise. You can also sanitize any sensitive data for compliance as your Municipality requires.

Experience cost reductions by consolidating legacy archive systems, PST backups, and old mail systems into low-cost archive storage in the cloud or on-premise.



Messaging Architects™

Architected | Compliant | Secure

An eMazzanti Company

Contact Us: 844.360.4499 [MessagingArchitects.com](https://messagingarchitects.com)