

Utility VoIP UC Client

Solution Overview

Work anywhere, with any device

- Calling, chat, meetings, voicemail, all in one intuitive solution
- Collaborate in minutes
- Fully integrated iOS/Android mobile app

What is the UC Client

The Utility VoIP UC Client is a feature-rich unified communications solution that combines calling, chat, meetings, voicemail, video, screen sharing and enterprise contacts into a single, easy-to-use interface without switching between devices, apps, and screens.

With the fully integrated mobile app, users can work wherever they want, on whatever devices they want.

How can business benefit

For any business to be successful, its employees need to be able to communicate. More than that, they need to do so simply and efficiently. The UC Client allows workers to make and take calls without being tied to a desk phone, to chat (one-to-one or one-to-many), and meet with or see each other's faces with the click of a button, while removing the frustration of using multiple devices, tools, or programs for communication and collaboration.

Designed to enhance the end user's experience by eliminating communication inefficiencies, the UC Client clears roadblocks that slow down a business and enables all users within an organization to perform as high functioning team members.

Who can use UC Client

Ideal for organizations across all verticals and of every size. Any organization that requires employees to communicate, interact, or collaborate with each other, customers, or vendors can benefit from the modern functionality of the UC Client. Examples include:

Organizations that:

- Have multiple locations
- Have a large number of remote users
- Pay for multiple meeting systems
- Need to consolidate the number of chat programs their employees use
- Are primarily BYOD (Bring Your Own Device)
- Are trying to control ballooning software and hardware costs
- Organizations who pay for desk and mobile phones for employees

Users who:

- Interface with clients
- Collaborate with team members
- Host of join meetings often
- Are often remote
- Make frequent calls
- Require speedy response times
- Rely on the ability to conduct business from anywhere in the world
- Spend a significant amount of time away from their desks

How UC Client is used

Never Miss An Important Call

With UC Client busy employees can be reached at any time through one business number that will automatically ring their desktop extension and the mobile app.

Seamlessly Collaborate From Anywhere

Employees can schedule, manage, and conduct video meetings where participants can share screens and control meeting settings, all from within UC Client.

Eliminate Inefficiencies From Multiple Programs

Employees can make and take calls, view and manage voicemails, see their call history, and chat with other members of their organization, all from the same interface.

Protect Your Business

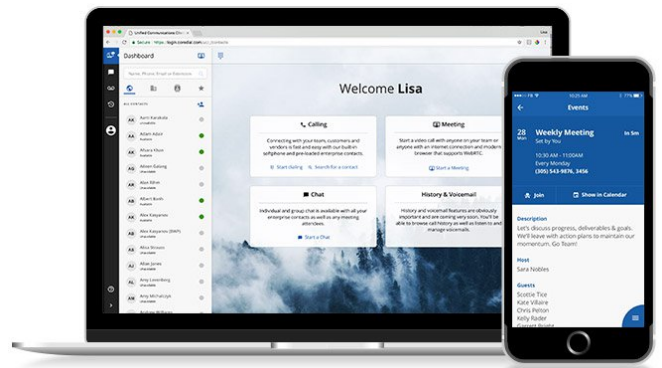
Calls are directed right to an employee's smartphone without revealing any of their personal information. This helps ensure that business calls continue to be routed to your company versus an individual that may end up leaving to work for someone else.

Zero Configurations Required

There's no need for any configuration. Users can just log into the platform and get to work in minutes.

Value Add

The Utility VoIP UC Client interface and the Utility VoIP Mobile App are included at no additional cost or fees in the monthly Utility VoIP service pricing.



Powerful Features

- **Calling** – Make and take calls right from the UC Client interface
- **Voicemail** – View and manage your voicemails from a single screen as well as view message transcriptions (with a transcription service)
- **Enterprise Contacts** – Access all of your enterprise contacts automatically, and add, edit, or delete contacts
- **History** – See all of your activity across calls, chats, and meetings over the previous 30 days
- **Meetings / Video** – Schedule, manage, and conduct video meetings where participants can share screens and control meeting settings all from within UC Client
- **Chat** – Chat with other members of your organization with the click of a button
- **Two Factor Authentication** – provides an extra layer of security for users, even if their password is discovered
- **Scheduling** – set up meetings for a future date/time through a personalized meeting URL
- **Screen Sharing** – screen share during meetings to collaborate, works with multiple screens & browser windows