



A MUNICIPAL-WIDE SOLUTION CHERRY HILL, NJ

Why Cherry Hills Uses Spatial Data Logic

Prior to implementing SDL, Cherry Hill's departments were operating in silos. They were utilizing 24 different software databases with no overarching visibility. Wanting more transparency, Cherry Hill sought out a vendor who could connect their departments through one unified system.

Interconnected Solution

With 10 departments running through our software, Cherry Hill's municipal staff, field staff, residents and elected officials are benefitting from an interconnected solution. SDL's software not only increases municipal-wide visibility, but puts the information at their fingertips, allowing them to provide better services at a quicker pace.

Robust Property History

With their departments all feeding into one system, Cherry Hill also has access to a comprehensive property history including owner information, permits, inspections, pet licenses, violations and more. For example, the Building Department no longer needs to make a call or walk down the hall to get information about Property Maintenance or Zoning issues, the information can be obtained internally.

Field Access

SDL Mobile helps their staff stay connected in the field. In addition to being able to complete tasks such as inspections and service requests, they can also access information and report issues while on-site. Meanwhile, their actions sync back in real-time to the other SDL platforms which allows the office staff to stay informed and answer questions.

Resident Engagement

Cherry Hill also empowers residents to engage with them online through SDL Portal and SDL Citizen (mobile app). By offering services online, their residents have a convenient way to submit requests, access information and check the status of their requests online, 24/7. Additionally, it reduces the foot traffic and phone calls to town hall which frees up time for the township to handle other tasks.



Population: 71,045
County: Camden County, NJ